# Swipe Left for Identity Theft An Analysis of User Data Privacy Risks on Location-based Dating Apps

**Karel Dhondt**, **Victor Le Pochat**, Yana Dimova, Wouter Joosen, Stijn Volckaert





#### sky news

Finding love online: More than half of couples set to meet via the internet

() Wednesday 27 November 2019 03:42, UK

#### FORTUNE

# Activity on dating apps has surged during the pandemic

BY FORTUNE EDITORS

February 12, 2021 at 5:30 PM GMT+1

#### 

#### How singles are meeting up on dating apps like Tinder, Bumble, Hinge during coronavirus pandemic

PUBLISHED TUE, MAR 24 2020-12:14 PM EDT | UPDATED TUE, MAR 31 2020-10:42 AM EDT

Cameron Costa @CAMERONCOSTANY

#### Bloomberg

#### A Record Number of Americans Used Dating Apps in July

By <u>Akayla Gardner</u> +Follow 3 augustus 2021 om 19:15 CEST

#### BBC

# Tinder: More pay for dating app despite cost-of-living crisis

© 2 November 2022 By Noor Nanji Business reporter, BBC News

#### B B C

#### Dating apps found 'leaking' location data

() 19 January 2015

#### **Forbes**

#### Dating App Insiders Remain 'Highly Concerned' About User Security, According To A Recent Survey

Mark Travers Contributor 0

Jul 15, 2021, 11:10am EDT

#### yahoo!news

#### Rape, stalking and blackmail: the dark side of dating apps revealed

#### Joanna Morris 3 July 2022 · 3-min read



News > World > Middle East

# Egypt police 'using dating apps' to find and imprison LGBT+ people

Victims thrown into jail and tortured, claims HRW

Gemma Fox Deputy International Editor • Thursday 01 October 2020 17:05

#### The Washington Post

#### 'Tinder Swindler' con artist, subject of new Netflix documentary, banned from dating app

Tinder has also issued new guidelines to protect users from would-be romance scammers



#### By <u>Jennifer Hassan</u>

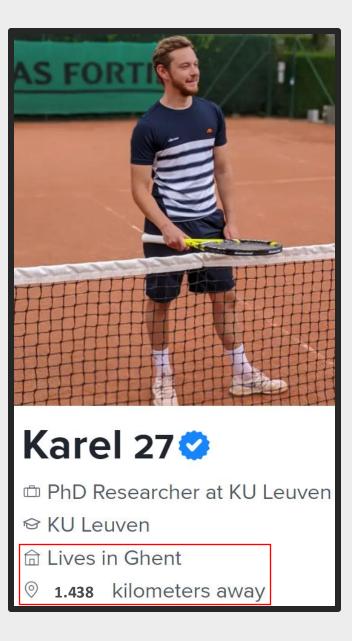
Updated February 7, 2022 at 12:09 p.m. EST | Published February 6, 2022 at 10:32 a.m. EST

**CONEWS** 

A quick scan of your dating profile could provide a scammer with exactly what they want. Here's how to keep your personal details safe

By Dannielle Maguire

TINDER	BADOO	POF	MEETME	TAGGED
100M	<b>b</b> 100M	50M	50M	50M
GRINDR	TANTAN	JAUMO	LOVOO	HAPPN
50M	50M	50M	50M	happn 10M
BUMBLE	HINGE	HILY	OKCUPID	MEETIC
E	ł	hily	okc	<b>e</b> 9
10M	10M	10M	10M	10M



LBD apps elicit peculiar privacy behavior

- > Users willingly share
   *highly personal and sensitive* data
   (including exact locations)
- > Users **expect** others to share data
- > Users share data with **strangers**

Sufficient (self-)disclosure ↔ Maintaining privacy

# What are the privacy risks

# in sharing personal data

with other users?

# **Social privacy** (↔ institutional privacy)

Our adversary focuses on collecting <u>personal</u> data about <u>one or more other users</u> of the LBD app using only <u>client-side</u> interactions as a <u>regular</u> user

## **Adversary Intentions**

## **CONEWS**

A quick scan of your dating profile could provide a scammer with exactly what they want. Here's how to keep your personal details safe

yahoo/news

Rape, stalking and blackmail: the dark side of dating apps revealed



News > World > Middle East

Egypt police 'using dating apps' to find and imprison LGBT+ people

# What is the extent of data exposure & leaks in LBD apps?

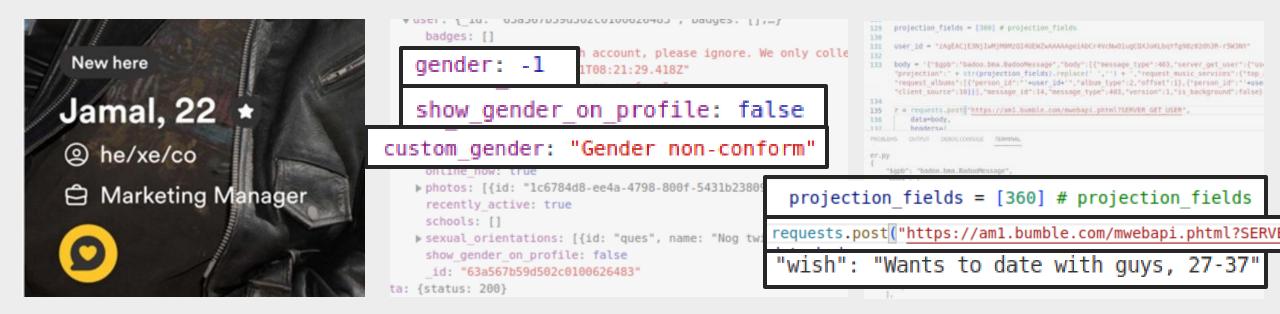
#### Data exposure & leaks



**UI Exposure** readily visible in the *UI* 

Intended sharing

#### Data exposure & leaks



**UI Exposure** readily visible in the *UI*  **Traffic leak** automatically sent in *API* network traffic

#### **Exfiltration leak** sent after *altering* traffic or behavior

#### Intended sharing

#### Inadvertent sharing

#### Private Data Leaks

- > Three modes of data exposure & leaks
  - *» UI Exposure:* readily visible in the UI
  - *» Traffic Leak*: automatically sent in API network traffic
  - » Exfiltration Leak: sent after altering traffic or behavior

Incidence	UI Exposure	Traffic Leak	Exfiltration Leak
Always	$\diamond$	$\diamond$	$\mathbf{\Phi}$
If set/shown	0	$\odot$	$\oplus$
Never	_		

#### First name

Last name

# Personal data

Gender

Age Date of birth

Education Employment Languages spoken Nationality Place of residence Hometown

Relationship status Marital status Having children Having siblings

Email address Phone number Other platforms Photos Interests Income Racial or ethnic origin Political opinions Religious/philos. beliefs Health data Height Weight Figure Fitness Diet Eye color Hair color Smoking Alcohol Recreational drugs (COVID) vaccination HIV status Sexual orientation

Sex life

Sensitive data (GDPR art. 9)

Other has liked you Other has disliked you Popularity score Number of likes/dislikes

Other was recently active Last activity time Account creation time

Relationship type sought Wanting children Filters

 # profiles per API request Card stack Grid
 Permanent profile access
 See profiles while paused App usage data

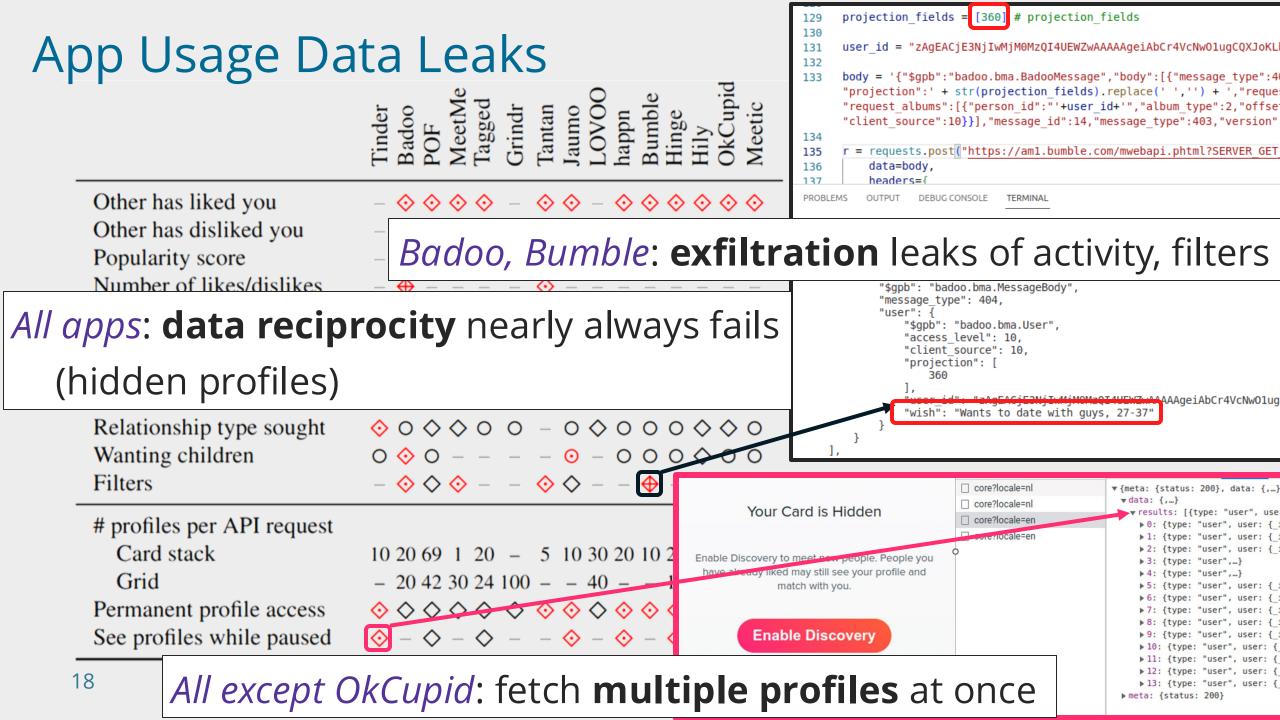
# APIs leak data for **all** apps leaks in total

#### Personal Data Leaks

	Tinder Badoo POF MeetMe Grindr Tantan Jaumo LOVOO happn Bumble Hily OkCupid OkCupid	<i>Tinder</i> : leak of <b>non-binary gender</b>
First name Last name	$\diamond \diamond \circ \diamond $	
Gender	$\textcircled{\diamond} \diamond $	<pre>vuser. {_10. 05a507b59d502C0100020405 , badges. [],; badges: []</pre>
Age Date of birth	<pre></pre>	<pre>bio: "Academic research account, please ignore. We only colle birth_date: "1994-01-21T08:21:29.418Z"</pre>
Education Employment Languages spoken Nationality Place of residence Hometown	$\begin{array}{c} \circ $	<pre>custom_gender: "Gender non-conform" gender: -1 is_traveling: false jobs: [] name: "Stijn" online_now: true</pre>
Relationship status Marital status Having children Having siblings	$ \begin{array}{c} - & \diamond & \circ & \circ & \circ & \circ & - & \circ & \circ & - & - & -$	<pre>&gt; photos: [{id: "lc6784d8-ee4a-4798-800f-5431b23809c3",}]     recently_active: true     schools: []     sexual_orientations: [{id: "ques", name: "Nog twijfelend"}]     show conder on profile: false</pre>
Email address Phone number Other platforms Photos Interests Income	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	<pre>show_gender_on_profile: false _id: "63a567b59d502c0100626483" ▶ meta: {status: 200}</pre>

#### Sensitive Data Leaks

EISILIVE Data Leaks		Tom completed more of his profile than you. To reveal more about him,		
	Tinder Badoo POF MeetMe Tagged Grindr Jaumo LOVOO happn Hinge Hinge Hily OkCupid Meetic	complete at least 60% of your own profile. Complete it now Cancel		
Racial or ethnic origin	0 - 0 0 0 0 0 0 0	ik ga grady gezettig more		
Political opinions Religious/philos. beliefs	0 0 0 0 - \$ - 0 <u>0</u> 0 0 0 0 0	Relationship:     Show       Sexuality:     Show		
Health data Height Weight	- 📀 🛇 0 - 0 0 🖸 0 0 0 🔷 0 0 0 0 0	Appearance:ShowSmoking:ShowDrinking:Show		
Figure Fitness Diet Eye color Hair color Smoking Alcohol Recreational drugs (COVID) vaccination HIV status	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	Name×HeadersPayloadPreviewResponseInitiatorTimingCookies©6295.1df7e3f3ce0c26.**profile_fields: [,]**		
Sexual orientation Sex life	0 🔷 🔷 0 0 - 🔶 - 0 🔷 -	<pre>widden?euri=skJcfa3i i hidden?euri=nW1xwM. webapi.phtml?SERVE </pre> <pre>vbicurterstyle="badoo.bma.ProfileField", id: "smoking", type: 8, name</pre>		
<sup>17</sup> <i>All apps</i> : <b>data reciprocity</b> nearly always fails (hidden attributes)				



#### Location Data Leaks

Tinder Badoo POF MeetMe Tagged Grindr Grindr Jaumo Jaumo LOVOO happn happn Hinge Hinge Hinge Hinge Meetic

Exact location Distance to other user City of recent location

def get\_nearby(self, geohash, min\_age=None, max\_age=None, search\_after\_profile\_id=None, search\_after\_distance=None):
 url = f"<u>https://grindr.mobi/v8/search?nearbyGeoHash={grohash}&online=false</u>"

```
if min_age is not None:
```

```
url += "&ageMinimum=" + str(min_age)
```

```
if max_age is not None:
```

```
url += "&ageMaximum=" + str(max_age)
```

```
if search_after_profile_id is not None:
```

```
url += "&searchAfterProfileId=" + str(search_after_profile_id)
```

```
if search_after_distance is not None:
```

```
url += "&searchAfterDistance=" + str(search_after_distance)
```

```
url += "&photoOnly=false&faceOnly=false&notRecentlyChatted=false&profileTags=&fresh=false&freeFilter=false&insertable=false"
```

```
response = self.session.get(url)
```

```
assert response.status_code == 200
```

#### **Trilateration: Exact Distance**



#### Karel 27 📀

□ PhD Researcher at KU Leuven
 □ KU Leuven
 □ Lives in Ghent
 ○ 2.211 kilometers away

# ▶ PhD Researcher at KU Leuven

 -2

Karel 27 💙

In KU Leuven

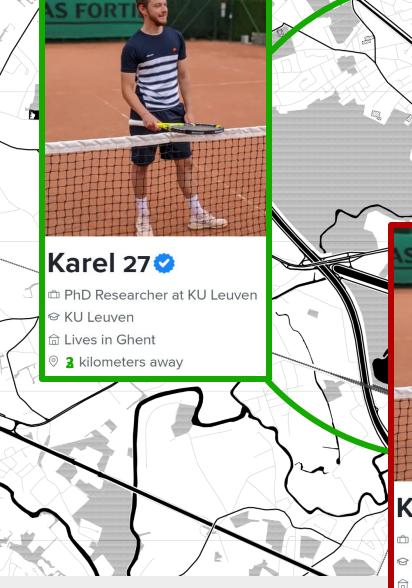
☐ Lives in Ghent

© 2.184 kilometers away

🕮 PhD Researcher at KU Leuven

 $\mathbf{N}$ 

#### **Trilateration: Rounded Distance**



# Important the second sec

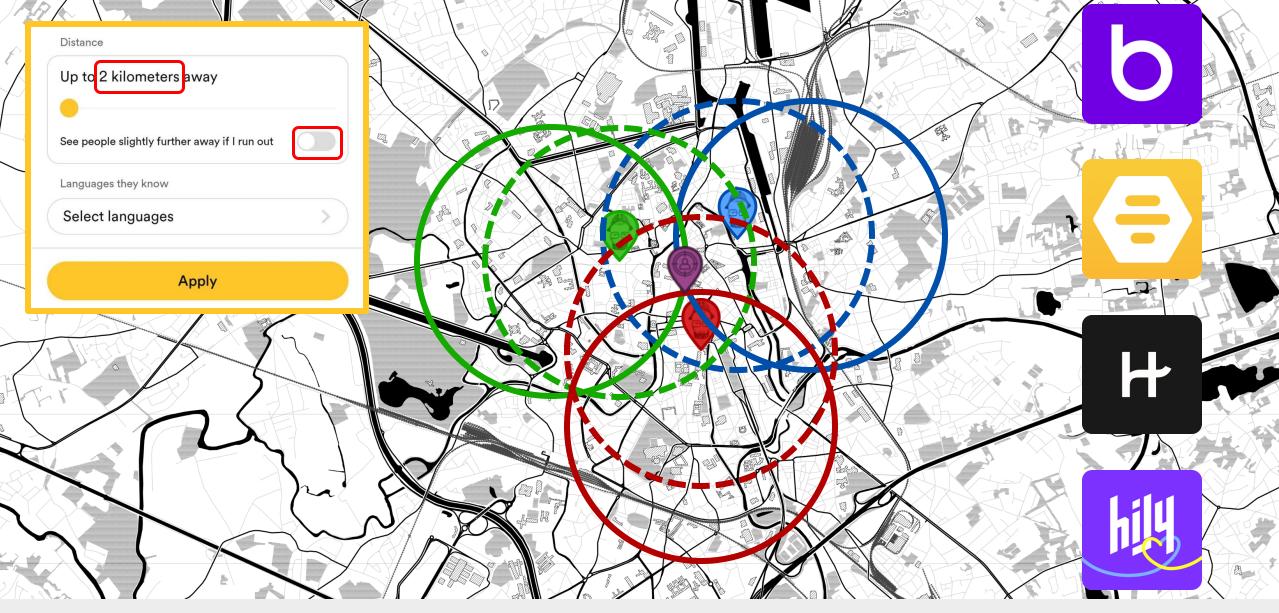
2,5 km

# happn S FOI Karel 27 💙 🕮 PhD Researcher at KU Leuven

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 Iso KU Leuven
 Iso Lives in Ghent
 Iso Iso Ku Leuv
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# Trilateration: Proximity Oracle



## Bulk account creation accelerates stealthy stalking

- > The adversary requires an **account** to browse profiles
  - → This may *expose* the adversary to
    - the platform (/law enforcement)  $\rightarrow$  anonymous
    - other users

 $\rightarrow$  hidden

## Bulk account creation accelerates stealthy stalking

- > The adversary requires an **account** to browse profiles
  - → This may *expose* the adversary to
    - the platform (/law enforcement)  $\rightarrow$  anonymous
    - other users  $\rightarrow$  hidden
- How easily and stealthily can adversaries gather data?
   Security measures for account creation
   (also friction & forced sharing for legitimate users!)

## Security of the **account creation** process

#### > **Requirements** for account setup

- » Email (11/15)
- » Valid phone number (8/15)
- » Real profile data (8/15)

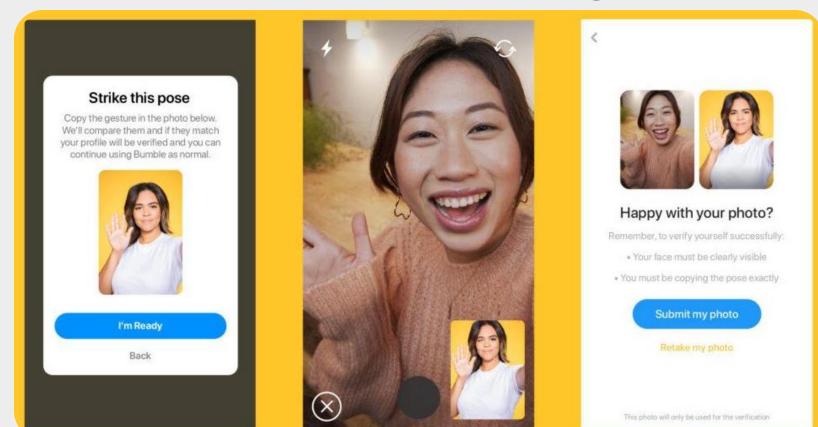
Easy to acquire Higher barrier, esp. anonymously Never verified

- > *Stealth*: empty profile (Grindr); hidden profile (Hinge)
- > Anonymity: only email (MeetMe/Tagged)

# Security of the **account creation** process

- > Photo (12/15)
- > Face photo (11/15)
- > Face verification (13/15)

- Only mandatory on Bumble
- Profile badge = trust



# Privacy policies of LBD apps fall short

- Legal basis for processing of sensitive data: consent
   » Sensitive data is stated to be optional (sexual orientation?)
- > Location sharing options are insufficiently clear
  - » 12 apps function without location permission
  - » Grindr warns about location inference
- > Partially private profile may require paid subscription
- > Burden to protect data is shifted to users
  - » 7 apps warn about sharing data with other users

*Functionality* and *privacy* experience **tension** 

Sufficient (self-)disclosure ↔ Maintaining privacy

> Users want data: filter on desired traits, search more info, increase trust, improve safety feeling

Users provide data: more success, protective disclosure;
 expectation, nudging, defaulting, and pressure to disclose

Sharing data is expected, not concerning, even beneficial

*Functionality* and *privacy* experience **tension** 

Sufficient (self-)disclosure ↔ Maintaining privacy

> Users **care** about social privacy: limit or falsify disclosure

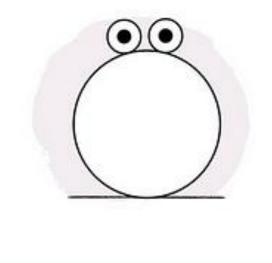
 Certain populations are at higher risk: women: stalking/harassment; LGBTQ: outing/prosecution

Online dating is a sensitive context with genuine risks

# LBD apps should give users *control, choice, agency*

- > Avoid nudging users to share data
- > Inform users properly about sharing
- > Hide profile data by default
  - » Make data sharing a <u>conscious decision</u>
  - » Only show profile to verified users
- Request location update explicitly
  - » Give option to share approximate location

The more you share, the better your matches will be.



Continue

## LBD apps should better **protect** user data

- > Fix inadvertent API leaks (OWASP API Security Top 10)
  - » Limit exposure of/by API endpoints
  - » Enforce proper <u>access control</u> (least privilege)
  - » <u>Match UI and API</u>: avoid unnecessary extra data in API responses
- > Prevent location inference
  - » Account for <u>simple</u> (*trilateration*) and <u>advanced</u> (*stats*) techniques
  - » Implement <u>solutions</u> such as spatial cloaking *(rounding coordinates)*
  - » Consider <u>user needs</u>: does high accuracy matter?

## LBD apps should better **protect** user data

- Prevent mass data gathering (account creation, stealth)
  - » <u>Requiring</u> phone number, face verification (deepfakes)
  - » Rate <u>limiting</u>, <u>detecting</u> fake requests (*client-side signatures*) /locations
  - *» Just annoying the adversary, and increasing friction for legit users?*
- > Avoid having data in the first place (data minimization)
  - *» Tinder* has fewer sensitive data fields, deploys rounding coordinates

#### If you do not have data, you cannot leak it

## Responsible disclosure

- > 12 out of 15 apps **acknowledged** receipt
- 9 engaged in substantial **discussion** & deployed **fixes** » All location leaks have been fixed
- > Security vulnerability vs. privacy leak
  - » Access control bugs, improper filtering, hidden parameters, ...

"As for the data in the API responses, this is not private information"

## Conclusion

- > LBD apps harbor a **sensitive privacy context** 
  - *» Users feel compelled to share data, but social privacy <i>is important*
- > (Intended) data **exposure** varies significantly between apps
- > Inadvertent leaks/inference reveal hidden data/locations
  - » **APIs** are an important cause of privacy breaches
- > Privacy policies fall short Apps put **burden on users** 
  - » Need for **technical audits** of UI and API, compared with privacy policy





# Think beyond the typical "hacker" API hardening is crucial Data minimization reduces leaks

# Swipe Left for Identity Theft An Analysis of User Data Privacy Risks on Location-based Dating Apps

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Full paper:

